Freedom of Information Questionnaire

# FOI Request by Foundations. April 2018

This FOI request concerns the repair and maintenance of stairlifts in the homes of service users.

| **Ref** | **Question** | | **Response by LA** |
| --- | --- | --- | --- |
| **1** | Do you routinely arrange and fund **the servicing and/or maintenance** of stairlifts installed in the homes of social care service users? Please use the box below for any further details. | | Yes |
| Stair lifts are recommended when there is an identified eligible need. Stair lifts installed in properties owned by LCC are serviced and maintained by the Housing Division. If a stair lift is installed in an owner occupied/ privately rented property it will come with a five year service and maintenance arrangement after which the home owner will be responsible for the ongoing service and maintenance. The LA will apply discretion to this offer where needed. For lifts installed in Housing Association (HA) properties it is the responsibility of the HA to fund the on-going service and maintenance of the lift. | | |
| **2** | If you routinely arrange and fund **the servicing** of stairlifts installed in the homes of social care service users – **how often are those stairlifts serviced?** Please use the box below for any further details. | | Annually |
| Just for stair lifts fitted in LCC owned properties this is completed annually. If there is a breakdown then appropriate action will be taken. | | |
| **3** | For the following financial years, how many stairlifts did you arrange and fund **the servicing of**, and how much did you spend on stairlift **servicing**? (Please enter the number of stairlifts, not the number of services if stairlifts were serviced more than once) | | This information cannot be provided as it is not accessible. |
| Year | No of Stairlifts | Total Cost of Servicing |
| 2015/16 |  | £ |
| 2016/17 |  | £ |
| 2017/18 |  | £ |

| **Ref** | **Question** | | **Response by LA** |
| --- | --- | --- | --- |
| **4** | For the following financial years, how many stairlifts did you arrange and fund the **repair and/or replacement** of, and how much did you spend on stairlift **repairs and replacements**? (Please enter the number of stairlifts, not the number of repairs if stairlifts were repaired more than once) Please do NOT include replacements funded by Disabled Facilities Grant. | | This information cannot be provided as it is not accessible. |
| Year | No of Stairlifts | Total Cost of Repairs and/or Replacements |
| 2015/16 |  | £ |
| 2016/17 |  | £ |
| 2017/18 |  | £ |