| Solution | Supplier | Brand | Description of the contract & Modules | Number of Users/Licenses | Annual Spend | Contract Duration | Contract Start Date | Contract Expiry | Contract Review Date | Contact |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| ERP | Not Applicable | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| CRM | Firmstep | Achieve | SAAS ( annual licence, support and hosting )  for achieve Achieve/ Achieve Self, Eforms, Payment connector | 79 FTE Staff licences, unlimited public | £67,777 | 10 years | 14/03/2017 | 13/03/2027 | 10/01/2022 | ICT Purchasing |
| Human Resources (HR) and Payroll | Midland HR | I-Trent | Core solution suite of modules hosted off site with supplier, with support and upgrades included  Human Resources  Payroll  Self Service  Recruitment  Organisation Charts | Enterprise Site Licence Perpetual | £198,488 | 4 years | 01/02/2019 | 31/01/2023 | 31/01/2022 | ICT Purchasing |
| Finance Software | Unit 4 | Unit 4 Business World | Resource Management System (RMS) perpetual licence with  support and upgrades included and hosted by Leicester City Council . Modules are;  Financials  •Accounts payable  •Accounts receivable  •Bank reconciliation  • Budgeting & Forecasting  • Cash accounting  • CIS  • VAT  • General ledger  • Legal debt recovery  Procurement/logistics  •  Purchasing  • Inventory management  Projects  • Resource planning  • Timesheets  •  Works orders  • Costing and Billing  Reporting  • Integrations for Microsoft Word and Excel  • Browser reports  • Enquiries | Enterprise Site Licence Perpetual | £68,029.70 | 8 years | 01/04/2014 | 31/03/2022 | Already been reviewed | ICT Purchasing |

Contact details: Carl Skidmore, City Information Officer, E-Mail [Carl.Skidmore@leicester.gov.uk](mailto:Carl.Skidmore@leicester.gov.uk), Telephone No. 0116 454 1166