

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

- 1. Which agencies/companies does the council pay to provide domiciliary/homecare?**

Please see attachment 1

- 2. How much has the council paid each agency/company for each of the last five years?**

Please see attachment 2

- 3. How many referrals for alleged abuse were made to the Adult Safeguarding Board in each of the last five years?**

Authority	2009-10	2010-2011	2011-2012
Leicester City Council	539	882	1037
Health (LPT, UHL)	n/a	15	14
Total	539	897	1051

The Leicester Safeguarding Adult Board has only been in force since 2010 therefore, figures for the 5 years in question are not available. The Council does not hold this information. Therefore this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

These figures are collated as a statutory requirement by the Department of Health and are presented to the board. These referrals are not presented individually to the LSAB but are provided as an oversight of safeguarding within the city. These figures are then used by the LSAB to direct and develop future policies and practices and hi-light priority areas.

- 4. How many of those referrals concerned accusations of abuse perpetrated by homecare staff? Please provide figures for**

each of the last five years. I am aware the council is required to collect and collate this data by law.

Of the above, the number of referrals where the relationship between the alleged perpetrator and victim was 'Social Care staff – Domiciliary Care staff' was:

<u>2007/08</u>	<u>2008/09</u>	<u>2009/10</u>	<u>2010/11</u>	<u>2011/12</u>
Not available*	Not available**	24***	41	44

Note:

- * - For period 2007/08 – relationship of the alleged perpetrator and the victim was not collected and monitored by us
- ** - For the period 2008/09 – information collected and reported on was at top level only – 'Social Care Professional'. This was not further broken down by the various different professionals eg domiciliary care, day care staff, residential care staff etc
- *** - For the period 2009/10 – the figure that has been included relates to the period 20/07/09 to 31/3/10. The safeguarding forms (SA6 and SA7), capturing and reporting the information was in the process of changing between 1/4/09 to 20/07/09 hence is not available for this period.
- The first Abuse of Vulnerable Adults (AVA) collection, which is a Department of Health requirement, only captured data from the final six months of the financial year and was on a voluntary basis. AVA became a mandatory requirement collecting information for a full year from 2010/11 onwards. The collection is required to be returned by all councils with adult social care responsibilities.

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If you are dissatisfied with the handling of your request please write to:
Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: info-requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.