

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

1. Do you operate an in-house service or do you have a private contractor in operation?

ANSWER

Private contractor

a) If so, what is the name(s) of the private contractor(s)?

Biffa Waste Services

b) What is the period of the contract? And when does it terminate?

25 years - 2028

2. Which waste collection service(s) do you (or the contractor) currently provide? (E.g. Weekly refuse, weekly recycling, separate glass, paper, co-mingled recycling, etc.)

Weekly residual waste

Weekly kerbside co-mingled recycling

Bring Sites

Household Waste Recycling Sites

Mechanical biological treatment of residual waste

3. Are you planning to make any changes to the service?

Under review

a) If so, what changes have been decided?

None so far

b) Starting a new service (E.g. Paid garden collection, etc.)

Evaluating potential

c) Service restructure?

no

d) Moving depots?

no

e) Closing landfill sites?

no

f) Opening new waste transfer stations?

no

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such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

Information Governance Manager

Information and Support

Leicester City Council

FREEPOST (LE985/33)

New Walk Centre

LEICESTER LE1 6ZG

e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow SK9 5AF

Telephone: 01625 545 700

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.

Yours sincerely

Lynn Wyeth

Information Governance Manager