

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

I would be grateful if you could please supply the following information, which I believe is available under the Freedom of Information Act 2000: –

- (a) the operational management accounts including the annual amount of revenue (net of VAT) collected within the past three years for daily tickets, season permits and all other types of income, together with the annual costs of operating the car park**

ANSWER

Leicester City Council do not offer seasonal permits.

OPERATIONAL MANAGEMENT ACCOUNTS FOR HAYMARKET CAR PARK

		2009	2010	2011
Operating Costs		617,514	611,844	584,275
Annual Revenue	PARKING FEES	-705,811	-657,355	-610,886
	PARKING FINES	-45,645	-25,656	-21,134

- (b) annual number of parking transactions (both daily tickets and season passes) recorded at the subject car park within the past three years i.e. the calendar years of 2009, 2010 and 2011; including details of the number of cars per tariff band**

ANNUAL NUMBER OF PARKING TRANSACTIONS - HAYMARKET CAR PARK

2009 No data available from data base due to a computer issue.
2010 30383 ticket sales
2011 30671 ticket sales

Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the appropriate limit, which for local government is set at £450. This represents the estimated cost of one person spending more than 18 hours in determining whether the department holds the information, locating, retrieving and extracting the information.

It is not possible to provide you with the breakdown you've requested as we would have to manually inspect each transaction which will take at least five minutes to locate, retrieve and extract the information. So this would involve

looking at over 30,000 transactions x 5mins = over 2,500 hours for each of the available years.

This is therefore a Refusal Notice under section 17.1 of the Freedom of Information Act, because under the provisions of section 12.1 of the Act, the Council estimates that to comply with your request in its current form will exceed the appropriate limit.

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG

e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.