

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

Please detail the company who provides mobile communications (phones) to your organisation. The information is sought in this format:

Name of provider (example Orange, Vodafone etc) and any contractor / reseller / authorised partner / retailer (example earphone warehouse / Premier Telecom)

ANSWER:

Orange (Everything Everywhere), direct sales

Please detail the number of handsets in use by the organisation, funded by the organisation for staff use (example - 3000 units)

3368

What brand of handsets are in use (example iPhone 4, Blackberry). Please provide breakdown of each brand (example 1500x iPhone 4, 500x Blackberry Curve, 1 000x Nokia Lumia 900)

Apple iPad 2 3G	1
Apple iPhone 3GS	9
Apple iPhone 4	11
Apple iPhone 4S	14
Blackberry 8100	15
Blackberry 8120	3
Blackberry 8320	1
Blackberry 8520	2
Blackberry 8700F	6
Blackberry 8820	63
Blackberry 9000	200
Blackberry 9300	95
Blackberry 9700	183
Blackberry 9780	34
Doro PhoneEasy 410	2
HTC Desire	2
HTC HD2	8
HTC Mozart	1
HTC One S	1
HTC P4550	5
HTC P6500	317

HTC Radar	1
HTC Touch T3232	2
HTC Wildfire S	1
Motorola V500	2
Nokia 1600	2
Nokia 2140	1
Nokia 2323	270
Nokia 2330	6
Nokia 2610	315
Nokia 2730	70
Nokia 3109	463
Nokia 3120	277
Nokia 3210e	2
Nokia 3310e	1
Nokia 3330e	18
Nokia 3510	20
Nokia 3510i	64
Nokia 5210e	14
Nokia 6120	3
Nokia 6220	1
Nokia 6230i	23
Nokia 6233	11
Nokia 6300	12
Nokia 6301	88
Nokia 6303	2
Nokia 6310i	2
Nokia 6700	5
Nokia 7250i	1
Nokia C1-02	25
Nokia C2-01	7
Nokia C3-01	1
Nokia Card Phone 2.0	1
Nokia E5	3
Nokia E61	1
Nokia Lumia 800	1
Nokia nk402	4
Nokia nk6150e	1
Option 3G EDGE datacard	1
Option 3G Mobile Office Card	1
Option GT Max	6
Option ICON 225	90
Orange SPV M3100	1
Orange SPV M500	2
Orange SPV M700	13
Samsung B2100	16

Samsung B2710	8
Samsung E1120	19
Samsung E1130B	6
Samsung E1360B	1
Samsung Galaxy S II Quicktap	2
Samsung i200	1
Samsung Solid Xcover	2
Siemens C55 Generic	4
Sierra Wireless Aircard 850	1
Sony Ericsson C510	1
Sony Ericsson K530i	2
Sony Ericsson K800i	1
Sony Ericsson W595	1
Toshiba TG01	2
Unknown	222
ZTE MF192	7
ZTE MF330	3
ZTE MF636	66
ZTE Orange Atlanta	195

The mobile contract:

a) Please provide the annual cost for mobile communications years-

2009 -2010	£475,009
2010-2011	£482,820
2011-2012.	£536,900

Is there a cost for the handsets? - if so what is the cost (A mobile contract can consist of handset cost and calls cost- please detail this breakdown) If handsets were purchased. Please detail cost of handset

Voice accounts cost £2/month. New or renewed accounts are credited at £2/month effectively giving a £0/month effective cost. All calls are charged for.

Handsets are purchased from OGC PSN price book but only to replace unserviceable units.

Example prices Orange Atlanta £50, Blackberry Curve 9320 £135

When does the current contract for mobile phones expire? Please supply contract end date.

The framework contract runs to 31 Oct 2013 but individual contracts are for 24 Months from date of installation. So some account could run to Oct 2015. There is no co-termination of individual contracts

What happens to handsets at the end of the contract?

Contract is extended if required but still with same handset if serviceable. Unused handsets are recycled, refurbished or used for spares

If handsets are recycled - please detail which organisation recycles the handsets. (Name of Company)

No specific organisation. We are currently in the process of identifying a suitable one.

As staff have the ability to access data remotely, what duty of care is taken to ensure at the point of disposal, all data and contacts have been removed from the devices?

Before disposal all data is wiped from devices by Mobile Device Support Staff. SIMs and SD cards are removed and destroyed. Devices will be disposed of through suitably accredited disposal organisations

Is there a cost to remove data from the handsets? If so please detail this additional cost

None

Are the handsets wiped or totally destroyed? If their wiped what assurance do you have that all data will have been removed before resale by the contractor? Please detail in full.

If we dispose of the handsets to a third party they will have to ensure they have the appropriate accreditation and working practices.

Who is your organisations nominated data controller? Please supply individual's name, telephone number and email address?

We do not provide names and direct details of junior staff. We are withholding that information since we consider that to be an absolute exemption under section 40(2) (personal data), and this therefore constitutes a refusal under section 17 of the Freedom of information Act 2000.

Who has overall responsibility for your organisations mobile contract? Please detail individual's name, email and telephone number

More junior members of staff names are exempt from release under s40(2) of The Act. We are withholding that information since we consider that to be an absolute exemption under section 40(2) (personal data), and this therefore constitutes a refusal under section 17 of the Freedom of information Act 2000.

Please detail any rebate from handset "scrappage" or recycle the organisation has received from the last 2x contracts

No significant payments. All income passed to Lord Mayors Charity

How many iPads or tablet computers will the organisation buy before 31.03.13

Around 400 specialist ruggedized tablets

How many iPads or tablet computers will be purchased between 01.04.13 and 31.03.14

The Council does not hold this information. Therefore this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

Land Based Communication

Which company currently provides your land based telephone communications? (example - BT?)

BT, Virgin Media Business

Are you contracted - if so when does the contract expire?

Virgin Media Business to 23/5/2016

Please detail the value of the annual contract - your last 12 months spend?

VMB = £500,000

BT = £520,000

Is it the intent of your organisation to move from traditional land based communications to VOIP?

Yes

**If you haven't moved to VOIP- when are you scheduled to do this?
Please supply date**

Scheduled completion December 2013

Internet Service Provider

Please detail (name of company) who currently provide your organisation with Internet Service Provision (if different from land based telephone communications provider)

Kingston Communications and Virgin Media Business

Are you contracted? If so when does the contract expire?

Rolling contract, 3 months' notice. Expect to take Internet feed from regional Public Sector Network (emPSN) during 2013

Please detail the size of communication link to your organisation from the ISP

KCOM – 50Mbps
VMB - 100Mbps

Please detail the value of this annual contract

KCOM £17,000 pa
VMB £18,000 pa

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If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG**
e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.