

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

**What are you using cloud computing for? (please indicate all that apply)
Hosted software e.g. HR.**

ANSWER:

Leicester City Council uses cloud computing for e-payments, venue booking system and our library system.

Hosted desktop (VDI) ?

No

Hosting website

Yes – websites hosted externally

Testing and development

No

Storage

No

Customer Relationship Management (CRM)

No

Other (please state)

Many schools within the authority subscribe to cloud services for website hosting, email hosting and web filtering. The arrangements are managed by the individual schools.

I am not using cloud computing

Not applicable.

When did you start using cloud computing?

We have been using externally hosted services for over 10 years.

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If you are dissatisfied with the handling of your request please write to:

Information Governance Manager

Information and Support

Leicester City Council

FREEPOST (LE985/33)

New Walk Centre

LEICESTER LE1 6ZG

e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow SK9 5AF

Telephone: 01625 545 700

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.