

## FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

**You asked:**

**I would like to know the following information about individual budgets, broken down between adults and children:**

### **1) How many people have an individual budget**

Individual budget information for adult services is in blue text

As at 31<sup>st</sup> October 2012, 2944 service users, aged 18 and over, are receiving a personal budget (includes direct payments). This number includes those people who are in receipt of a community based service but excludes those service users in residential care.

Individual budget information for Children's Services is in red text

None have individual budgets. We currently have 74 children receiving payments of some kind to procure services for themselves, a combination of Direct Payments for Short Breaks and payments for homecare support.

### **2) What proportion of total users does this represent**

As at 31<sup>st</sup> March, 5046 service users, aged 18 and over, were in receipt of a community based service. Assuming we have a similar number for as at 31<sup>st</sup> October 2012, the proportion the above represents is 58.3%

There are 120 cases open to the team. Therefore 62% have Direct Payments. (This total includes Looked After Children and many not needing Direct Payments but having other support.)

### **3) Of the people in receipt of an individual budget please state how they manage their funding:**

a. Council managed (virtual personal budget)	1988
b. Direct payment – self managed	344
c. Direct payment – managed by a third party	612

All self-manage. We do not pay for third party management or have virtual budgets.

### **4) Which third party providers do you use for payroll services?**

Enham

Not applicable

**5) Do these providers contract directly with the Authority?**

Yes

Not applicable

**6) If yes to the above, what is the expiry date of the contract?**

31/03/2014

Not applicable

**7) If no to 6, how do you direct users to payroll providers?**

Not applicable

Not applicable

**8) Which third party providers do you use for a fully managed service i.e. managed accounts?**

Enhance

Not applicable

**9) Again, do these providers contract directly with the Authority?**

Yes

Not applicable

**10) If yes to 9 what is the expiry date of the contract?**

31/03/2014

Not applicable

**11) If no to 9 how do you direct users to providers?**

Not applicable

Not applicable

**12) Do you make payments to users using a prepaid card?**

No

Not applicable

**13) If yes to 12, which card provider?**

Not applicable  
Not applicable

#### 14)When is the contract due to expire?

Not applicable  
Not applicable

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If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager**  
**Information and Support**  
**Leicester City Council**  
**FREEPOST (LE985/33)**  
**New Walk Centre**  
**LEICESTER LE1 6ZG**  
e-mail: [info-requests@leicester.gov.uk](mailto:info-requests@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office**  
**Wycliffe House**  
**Water Lane**  
**Wilmslow SK9 5AF**  
**Telephone: 01625 545 700**  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been

exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.