

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

1. Do you have an automated starters/leavers process which automatically performs ALL of the following functions:-

- full integration with incident/change management system
- creation/removal of network accounts
- integration with Policy Acceptance System
- sends inventory of equipment used by leavers to assist with recovery of items not returned
- automatically assigns group membership and access to corporate systems based on user details
- requests a customised display name for similar user accounts (based on soundex name match)

No

If the answer is yes, please specify the approximate date that this was implemented.

2. Do you have an automated process for reporting excessive weekly internet access to an individual's unit manager which automatically excludes work related sites?

No

If the answer is yes, please specify the approximate date that this was implemented.

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Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: info-requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.