

## **FREEDOM OF INFORMATION ACT 2000**

Your request for information has now been considered and the Council's response to your questions is shown below.

### **You asked:**

**It would be appreciated if you could supply me with answers to the following questions covering the last two financial years of council tax:**

**How many households were in arrears for council tax?**

Defined as summonses issued:

2010/11 - 18,426

2011/12 - 19,982

**How many liability orders had been granted?**

2010/11 - 13,679

2011/12 - 15,949

**How many times debt collectors had been instructed?**

2010/11 - 9,828

2011/12 - 9,291

**\*\* How many times walking possessions orders had been gained?**

2010/11 - 674

2011/12 - 555

**\*\*Total value of all goods via walking possession orders?**

2010/11 - £377,833

2011/12 - £393,738 (original case balances)

**\*\*Number of times goods had been removed?**

2010/11 - 6

2011/12 - 3

**\*\*Total value of goods sold at auction?**

This information is not available. Therefore this part of the letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, the information is not held by the Council.

**Total spent on taking people to court?**

The summons cost is £65.50 per case (of which £3.00 is payable as court fee).

No further costing breakdown is available. Therefore this part of the letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, the information is not held.

**Please Note:**

**\*\* Responses to these questions have been obtained from the bailiff companies we use. Only one has been able to provide the details – the other does not hold the information to this level on their system.**

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager  
Information and Support  
Leicester City Council  
FREEPOST (LE985/33)  
New Walk Centre  
LEICESTER LE1 6ZG  
e-mail: [info.requests@leicester.gov.uk](mailto:info.requests@leicester.gov.uk)**

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow SK9 5AF  
Telephone: 01625 545 700  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)**

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.