

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

Could you please tell me the dates and times the 3 occasions in which the camera on Becketts Road, Northfields in Leicester has been un-operational / out of order / unable to record information in a period of four months between 1st January 2010 to 30th April 2010.

ANSWER

1. 8th January 2010: No pictures cameras NMT 1 – NMT 9, reference BBR1756 completed 8th January 2010 = **within 1 working day**
2. 26th January 2010: Problem accessing NMT cameras on all consoles, reference 1786 / 135952. Resolved 26th = **within 1 working day**
3. 6th April 2010: Reported fault on NMT hard drive recording cameras 1 -9 inclusive, reference BBR1924/147094 completed on 13th April 2010. = **within 5 working days**

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If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager
Information and Customer Access
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG**

e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such

request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow SK9 5AF

Telephone: 01625 545 700

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.