

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

Details of existing schemes or trials implemented by the Council in the last twelve months (September 2011 to date) that use SMART technology, such as smartcards, Near Field Communication smartphones or other forms of smart technology. This includes (but not limited to) cashless catering, using cards as payment for travel, parking or leisure. Or as I.D. for example Library access, social care (recording visits and times from staff) or providing other benefits to which the holder may be entitled.

We have introduced a remote door management system for community centres.

We are currently trialling Smart Printing. Follow me printing requiring a token to obtain prints from any printer.

If you have provisioned Smart services or are looking to do so in the next twelve months how influential have budget constraints been on the decision to go smart?

Not applicable

If you have delayed plans for investment in SMART Technology what were the key factors in doing so?

No projects have been delayed.

Have you undertaken any feasibility studies into the use of SMART Technology and if so, what areas did you consider and what was the conclusion? What prompted these studies?

No.

If you are looking to provision smart services would you expect to:

- Do so through the in-house team?
- Look to an external consultant for advice?
- Use an outside supplier from the UK?
- Use an outside supplier based overseas?

All options would be considered depending on the project requirements.

If smart services have been provisioned:

If you have implemented a smart scheme, have you measured the cost savings you have achieved and what were they?

Existing schemes have been in place for many years and therefore, cost saving data is not available. This letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held.

Have the benefits been as expected, better or worse?

Not applicable

Details of any Council services that have been added to the existing English National Concessionary Travel Scheme (ENCTS) For example, can your local bus pass be used to access leisure centres or libraries?

None

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: info-requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House

Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.