

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

- 1. The specific name given to the online access point for the following Service Directories provided by your Local Authority (e.g. Parent Info Zone, Ask, etc.):**
 - a. Enhanced Childcare Directory (ECD).**
 - b. Family Service Directory (FSD) – please state if included in one of the other Directories listed.**
 - c. Adult Social Care Directory – please state if included in one of the other Directories listed.**
 - d. Disabled Children's Service Directory – please state if included in one of the other Directories listed.**
 - e. Any other dedicated LA Service Directory, aside from services listed as part of the general LA website (please specify Directory name and purpose).**

- 2. The name of the supplier organisation which supplies each of the above Directory systems to the LA, where applicable.**

- 3. The name of any partner organisation(s) that assists in funding each of the above Directories.**

- 4. The total spent in Financial Years 2007-2012 (per year) by the Local Authority (including partner organisation(s)) on each of the above Directories, broken down into two totals as follows:**
 - a. Total system costs (including purchase of system, updates, upgrades, re-branding and re-launching) – there is no requirement to list these separately as a single cost per Directory system per annum will suffice.**
 - b. Total annual maintenance costs.**

I believe that this information should be readily available from LA financial records, or via the Family Information Service, Early Years, Adult Social Care or Disabled Children's teams respectively.

An Excel Spreadsheet has been attached to assist with this task.

[Please find the relevant information attached.](#)

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

Information Governance Manager

Information and Support

Leicester City Council

FREEPOST (LE985/33)

New Walk Centre

LEICESTER LE1 6ZG

e-mail: info-requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow SK9 5AF

Telephone: 01625 545 700

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.