

## Consultation Questions

Leicester City Council and partners work to an Inter-Agency Domestic Violence Strategy. The strategy highlighted existing gaps and areas for improvement alongside strengths and achievements across the three strategic principles of prevention, support and protection. After an initial consultation with service providers and users to improve domestic violence services in Leicester, we are proposing a new model which involves seven main changes to the existing array of provision:

- To introduce support for men and women wishing to change their abusive behaviour
- To be more creative in the use of safe accommodation so that we can better meet the needs of those fleeing domestic violence
- To decrease the proportion spent on safe accommodation
- To increase the proportion spent on support for children and families
- To streamline the access to support and to be able to know what has worked for who
- To embed flexible targeted provision rather than having separate contracts, for example for women only or for those from black and minority ethnic communities
- To extend and standardise access times, risk assessment and referral processes

Q. 1 Do you agree with the direction set out in these proposals?

(Please tick the box that matches your view)

Yes	No	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

1.a Please explain your answer

Q2. We think there is a need to introduce services for men and women who wish to change their abusive behaviour. What do you think of this proposal? (Please tick the box that matches your view)

Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know

Q3. We think there is a need to increase the support available to children and young people affected by domestic violence. What do you think of this proposal? (Please tick the box that matches your view)

Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know

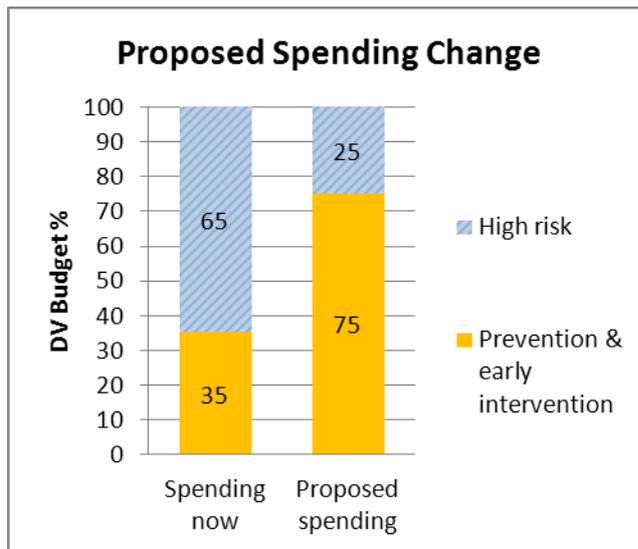
Q4. We would like to balance our domestic violence budget more in favour of prevention and early intervention. We currently spend 35% of the budget on prevention and early intervention and 65% on high risk services. We are proposing to spend 75% of the budget on prevention and early intervention and 25% on high risk services.

Prevention and early intervention includes:

- a. Work with children and young people
- b. A helpline for anyone affected by domestic violence
- c. Working with men and women who want to change their abusive behaviour
- d. Supporting people in the community to become safer, including enabling them to stay safe in their own homes

High risk includes:

- a. Refuge accommodation
- b. Independent Domestic Violence Advisors



What do you think of this change to domestic violence spending?

(Please tick the box that matches your view)

Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q5. We want to make it easier to access support. Do you think these proposals will help? (Please tick the box that matches your view).

Option	Would greatly improve access	Would slightly improve access	Wouldn't improve access	Don't know
5.a) One telephone number	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.b) Longer opening times to contact staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.c) Open at weekends	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.d) Open in evenings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.e) Language and interpretation facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.f) Targeted publicity and services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.g) Freephone number	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5.h. Which of the access options do you consider to be the most important?

Please look at the list below and select the **three** you consider to be the most important by placing a tick in the box against the relevant access option (please select 3 options only)

Option	Top 3 most important
One telephone number	
Longer opening times to contact staff	
Open at weekends	
Open in evenings	
Language and interpretation facilities	
Targeted publicity and services	
Freephone number	

Q6. We think we could better respond to the diversity of our existing and emerging community by asking all services to consider flexible specialist provision. This means no longer having services that only work with women or women from black and minority ethnic communities. What do you think of this proposal?

(Please tick the box that matches your view)

Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know

Q7. We want more people to have accommodation where they are safe from domestic violence. Please look at the following options we have identified and tell us how important you feel that they are. (Please tick the boxes that match your answers)

7a. Option one: Support to stay in own home (practical security and access to emotional support)

Very important	Important	Neither important/nor unimportant	Unimportant	Very unimportant	Don't know

7b. Option two: Access to emergency temporary accommodation with opportunity to access to domestic violence specific outreach support

Very important	Important	Neither important/nor unimportant	Unimportant	Very unimportant	Don't know

7c. Option three: Support to access housing transfer with opportunity to access to domestic violence specific support

Very important	Important	Neither important/nor unimportant	Unimportant	Very unimportant	Don't know

7d. Option four: Short stay with quick move on to own safe accommodation

Very important	Important	Neither important/nor unimportant	Unimportant	Very unimportant	Don't know

7e. Option five: Domestic violence specific accommodation with on-site staff support

Very important	Important	Neither important/nor unimportant	Unimportant	Very unimportant	Don't know

7.f Which of the options relating to safe accommodation do you consider to be the most important?

Please look at the list below and select the **three** you consider to be the most important by placing a tick in the box against the relevant option (please select 3 options only)

Option	Tick the 3 most important
Support to stay in own home (practical security and access to emotional support)	
Access to emergency temporary accommodation with opportunity to access to domestic violence specific outreach support	
Support to access housing transfer with opportunity to access to domestic violence specific support	
Short stay with quick move on to own safe accommodation	
Domestic violence specific accommodation with on-site staff support	

Q.8 Are there any impacts from these proposals that you think we have missed?  
**Please consult the Review Report and the Equalities Impact Assessment, both available on the front page of the consultation site.**

(Please look at the following personal characteristics and let us know how you feel we have dealt with each by ticking the appropriate box)

<b>Personal Characteristic</b>	<b>Missed Positive impact</b>	<b>Missed Negative Impact</b>	<b>Not missed an impact</b>	<b>Don't know</b>
Age				
Disability				
Gender reassignment				
Marriage and Civil Partnership				
Pregnancy and Maternity				
Race				
Religion & Belief				
Sex				
Sexual Orientation				

8.a Please give your reasons for your answer to Q8:

Q9. Do you have any further comments on our proposed new model or do you wish to suggest a different balance for the service or ways that it could be made more accessible?

## ABOUT YOU

### Q10. About your experience of domestic violence

(Please tick the boxes that match your views)

Q10a. Are you currently being affected by domestic violence?

Yes	No	Don't know

Q10.b Have you been affected by domestic violence in the past?

Yes	No	Don't know

Q10.c. Have you been affected by someone you know going through domestic violence?

Yes	No	Don't know

Q10.d If you have been affected by domestic violence in the past, was it as a child?

Yes	No	Don't know	Not applicable

Q10.e If you have been affected by domestic violence in the past, was it as an adult?

Yes	No	Don't know	Not applicable

Q10.f Are you currently perpetrating domestic violence/abusive behaviour?

Yes	No	Don't know

Q10.g Have you perpetrated domestic violence/abusive behaviour in the past?

Yes	No	Don't know

**Q11. Your use of domestic violence services**

(Please tick the boxes that match your views)

Q11.a Are you currently accessing domestic violence support?

Yes	No	Don't know

Q11.b Have you accessed domestic violence support at some time in the past?

Yes	No	Don't know

**Q12. Learning from your experiences**

Do you have any comments based on your experiences of domestic violence that you would like us to take into account when refining our proposals?

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### Q13. Improving services across the City

We would be like to know how people feel about our services in different parts of the City. With this in mind, could you please tell us:

13.a Do you live in Leicester?

Yes	No	Don't know

13.b Please give us the first 4 characters of your postcode. Please write them in with a space included where you would normally put one. (eg. LE3 9).

Would you like to be added to our mailing list so that you can receive a copy of the findings from this consultation and so that you are invited to further events relating to domestic violence? If so, please **give us your contact details** either on this form or in writing to:

[DV.Consultation@leicester.gov.uk](mailto:DV.Consultation@leicester.gov.uk)  
Community Safety Team  
Leicester City Council  
A1 New Walk Centre  
Leicester  
LE1 6ZG

**Q14. This question is for Service Providers only**

	Yes	No	Don't know
Are you involved in providing a service in the scope of this review?			
Are you involved in providing a service relevant to the scope of this review?			

Please tell us what affect you think the proposed changes will have on the domestic violence provision across the city

## Equalities Monitoring

In order to meet your needs and improve service we need to know a bit more about you. Please help us by completing this form. You will not be disadvantaged in any way. This information is confidential.

### 1) Ethnic Background

#### a) Asian or Asian British

Bangladeshi     Indian     Pakistani  
Any other Asian background (please write in) .....

#### b) Black or Black British

African     Caribbean     Somali  
Any other Black background (please write in) .....

#### c) Chinese

Any other Chinese background (please write in) .....

#### d) Dual / Multiple Heritage

Asian & White     Black African & White     Black Caribbean & White  
Any other Heritage background (please write in) .....

#### e) White

British     European     Irish  
Any other White background (please write in) .....

#### f) Other ethnic group

Gypsy/Romany/Irish traveller  
Any other ethnic group (please write in) .....

#### g) Prefer not to say

### 2) Gender

Female     Male     Prefer not to say

### 3) Age

Date of birth (day/month/year)  
 Age in years  
 Prefer not to say

#### 4) Disability

The Disability Discrimination Act (DDA) defines a person as disabled if they have a physical or mental impairment which has a substantial and long term effect on their ability to carry out normal day-to-day activities and has lasted or is likely to last for at least 12 months. Since 2005 people with HIV, cancer, multiple sclerosis (MS) and severe disfigurement are covered by the DDA.

**Do you consider yourself to be a disabled person?**

- Yes                       No                       Prefer not to say

If you have answered YES to the question above, please state the type of impairment that applies to you. People may experience more than one type of impairment, in which case you may need to tick more than one box. If none of the categories apply, please tick 'Other' and state the type of impairment.

- Head injury
- Hearing (deafness, severe hearing impairment)
- Learning difficulty or disability (e.g. Down's syndrome, dyslexia, autism)
- Mental health (e.g. depression, schizophrenia)
- Mobility (e.g. using a wheelchair)
- Physical impairment (e.g. difficulty using your arms)
- Visual (blindness, severe visual impairment)
- Long-standing illness or health condition (e.g. cancer, HIV, diabetes, chronic heart disease, epilepsy)
- Other (please write in) .....
- Prefer not to say

#### 5) Sexual Orientation

- Bisexual     Gay (female)/Lesbian     Gay (male)  
 Heterosexual/straight  
 Prefer not to say                       Other (please write in)

#### 6) Religion & Belief

How would you define your religion or belief?

- Bahai                       Buddhist                       Christian     Hindu
- Jain                       Jewish                       Muslim     Sikh
- Atheist                       No religion                       Prefer not to say
- Other (please write in) .....

Thank you for completing this monitoring form. Please return it with your completed questionnaire. The information you have provided will be kept in accordance with terms of the Data Protection Act 1998 and will only be used for the purpose of monitoring. Your details will not be passed on to any other individual, organisation or group. Leicester City Council is the data controller for the information on this form for the purposes of the Data Protection Act.

If you would like to speak to someone about the consultation process please contact:

[Jay.Hardman@leicester.gov.uk](mailto:Jay.Hardman@leicester.gov.uk)

Research & Intelligence Manager

B1 New Walk Centre

Leicester

LE1 6ZG

If you would like this document in another language or format, please email

[dvconsultation@leicester.gov.uk](mailto:dvconsultation@leicester.gov.uk) or phone 0116 252 8564.

Where to send your response:

**Freepost 985/33  
DV Consultation  
Leicester City Council  
LE1 6ZG**

The deadline for all responses is **4pm on 3rd February 2012**