

Abingdon Road, Leicester



37 Abingdon Rd

Leicester, England

Google Street View

Nov 2022

See more dates

motors
07770 | 07809 309523

motors
07770 | 07809 309523

St. Anne

Abingdon Rd



From:
Sent: 11 September 2024 18:00
To: parking-enforcement
Subject: city warden Abingdon Rd city warden 10 9 24 11 9 24

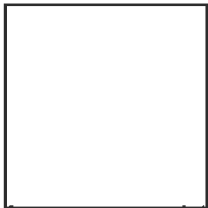
Hi please see the response below

Can you advise if Abingdon road is part of the residential parking as I was not aware of this and if it is why are the cars that are there waiting for the garage not being enforced on as they should not be there

I can only look at the cars being worked on as you can see this matter is starting to escalate

Regards

From:
Sent: Wednesday, September 11, 2024 2:45 PM
To: @leicester.gov.uk>
Subject: Re: Abingdon Rd city warden 10 9 24



Thank you very much By illegal parking I mean parking on double lines and on spaces which are for resident parking in zone E where the street is. Today the whole stretch from Evington Road to the St Anne's church was blocked with cars parked on double lines and on the pavement and extended repair work was going on one car right on the pavement.

Anyway, I have got now a group of residents organised to talk to the councillors in our ward.

Kind regards

On 11 Sep 2024, at 09:58,

@leicester.gov.uk> wrote:

Good morning

I'm afraid that you may have miss understood my reply there is no illegal parking by customers as they are road legal vehicles and are taxed and have mots therefore they are able to park anywhere I understand how frustrating this is.

The only issue is where the garage is at any point working on them, this is the only offence that can be actioned and I'm afraid that they have not been seen when the street has been patrolled or any reports have been sent.

The street is not a residential parking area but this may be something that could be looked at I would advise that you contact the councillors for Stonegate and express your and the other residents concerns

I'm also afraid that there would be no cctv available by lcc as we only use ours for flytipping

The police however would be able to action due to the drug related issues and this is a serious issue.

I'm sorry that this reply is not more positive but where the law is in affect I can only action where there is an offence ,I would like to offer my support to your NW group and in the meantime I'm very happy for you to give my email address to all residents that you are currently working with ,if they like yourself are happy to send me directly reports I can build up a file and action much more quickly

And on a file note I would also advise that you attend the ward meetings for Stoneygate this is an open meeting where you and the other residents would be able to report these issues

Kind regards

Stoneygate

From:

Sent: Tuesday, September 10, 2024 7:44 PM

To: @leicester.gov.uk>

Subject: Re: Abingdon Rd city warden 10 9 24

Thank you very much for your response I understand the difficulty around his garage. Unfortunately the illegal customer parking on the stretch of this road is notorious. I can see that the traffic wardens visit frequently but between the visits the situation is dire. I and a couple of other residents have discussed this with the police and suggested the installation of a cctv camera which would help to control the traffic and drugs trade which is rife in this street, just outside the church. Hope that you his will be possible.
We are planning to set up a NW group in the street to get some positive changes going.
Kind regards

On 10 Sep 2024, at 09:52,

@leicester.gov.uk> wrote:

Good morning

Thank you for your report im afraid as with my parking colleagues I am restricted in what actions can be taken

All vehicles that are being parked there are taxed and mot therefore are legally able to be parked on the highway

This has been the situation regarding any enforcement

I have monitored at great length the garage and have spoken to them regarding any repairs and they have not been witnessed doing any

On an occasion they may have opened the bonnet to estimate an problem then look at getting it into the shop to repair

I will conduct another visit and speak to the owner just to remind him of his legal requirements

Kind regards

Stoneygate

Sent from my iPhone

On 10 Sep 2024, at 09:52.

@leicester.gov.uk> wrote:

Good morning

Thank you for your report im afraid as with my parking colleagues I am restricted in what actions can be taken

All vehicles that are being parked there are taxed and mot therefore are legally able to be parked on the highway

This has been the situation regarding any enforcement

I have monitored at great length the garage and have spoken to them regarding any repairs and they have not been witnessed doing any

On an occasion they may have opened the bonnet to estimate an problem then look at getting it into the shop to repair

I will conduct another visit and speak to the owner just to remind him of his legal requirements

Kind regards

Stoneygate

<- WRD2146.jpg >

From:
Sent: 19 September 2024 09:45
To:
Subject: city warden Near Abingdon Road, Leicester, LE2 1HA

Good morning

Thank you for your report, I can answer the following for you regarding the garage.

Firstly, they are not under any protection from enforcement due to the lack of evidence there cannot be any enforcement issued at this time.

I have spoken to the garage owner regarding the vehicles being worked on the highway this is being monitored by myself and the parking officers.

I have not received any reports or evidence of them now working on any vehicles on the highway since your photo.

The barrier has just been reported by two other residents who I have contacted and are assisting with the evidence gathering this will then be actioned with legal action.

With regards to the parking this is not the garages responsibility and is the customers who choose to park there, this is being enforced by the parking team.

I am building up a case at this time and would ask you to send me any photographs and evidence directly to myself ,I will then be looking at further actions on the garage.

I would also advise that you contact the Stoneygate councillors who would be able to assist with the ongoing issues.

Kind regards

Stoneygate

From: cw-lovecleanstreets <cw-lovecleanstreets@leicester.gov.uk>

Sent: Wednesday, September 18, 2024 1:09 PM

Subject: Near Abingdon Road, Leicester, LE2 1HA

Reported by on 18/09/2024 12:48

Fixing cars on pavement/public highway multiple illegally parked cars again Will be doing FOI request to gain more information about protection afforded to this business lack of enforcement also in breach of a protective covenant on the land preventing its use for 'any noisome offensive or retail trade whatsoever '

causing obstruction to pedestrians & traffic block the pavement with unauthorized barrier and have repeatedly sustained damage to road & footpath



From:
Sent: 24 October 2023 14:34
To:
Subject: FW: Illegal practices by garage city warden 24 10 23

Good afternoon

Thank you for contacting Leicester city council with regards to issues on Abingdon Road regarding J C Motors

I have already spoken to the owner regarding the vehicles and have been monitoring the business, and can advise that I have not witnessed any maintenance being carried out.

I have not witnessed any barriers being used on the highway

with regards to blocking the road with vehicles again this has not been witnessed

with regards to customers parked cars on the highway this information you have been given is incorrect any vehicle that is road legal can be parked on the highway by that owner and is the owners responsibility and risk and not the garages.

Therefore if a vehicle doesn't have the correct parking permits this can and will be issued with a parking fpn.

I'm afraid that without any evidence it is extremely difficult to conduct any actions so the best form of evidence is photographs if you have any or are able to send some then please send them direct to myself at

And I will look at the evidence and take the required actions

Regards

Stoneygate

From
Sent: 23 October 2023 15:46
To: city-warden <city.warden@leicester.gov.uk>
Subject: Re: Illegal practices by garage

Hi,

Any update on this matter? I am still yet to receive any form of reply to my emails? Feels like I'm just being ignored at this point.

From:
Sent: 17 October 2023 13:06

To: city.warden@leicester.gov.uk <city.warden@leicester.gov.uk>

Subject: Re: Illegal practices by garage

Hi,

I sent an email almost 2 weeks ago and have had no reply since. I originally tried to use the Gov website but it seems broken and sends emails to parking enforcement instead of City Wardens. Parking Enforcement have REFUSED responsibility and have told me to contact City Wardens.

I would appreciate a response asap as this issue has been dragging on for a very long time and has only got worse in that time.

Thanks.

From:

Sent: 06 October 2023 12:20

To: city.warden@leicester.gov.uk <city.warden@leicester.gov.uk>

Subject: Illegal practices by garage

I am a resident on Abingdon Road, Leicester, LE2 1HA and have been There is a car repair
garage on our street called J C Motors and their behaviour is becoming a massive problem for residents of
our street.

The garage has capacity for around 3 - 4 cars yet they take on sometimes 10-15 vehicles at a time. As they do not all fit in the garage they park them all over the street. This is causing massive issues with parking for me and the other residents, and we do not feel this is acceptable at all as we all have to pay for our parking permits and he takes over the street for free?

There has been several occasions where traffic wardens have come onto our street and asked the garage which cars were his so they DON'T give him tickets. Even the traffic wardens are facilitating them. He has gotten a couple of people to give him visitors permits which he moves from car to car.

Over time, this issue has escalated to a point where mechanics from the garage are actually forcing residents to park elsewhere stating that the parking on the street 'belongs to the garage'.

It has now gotten to a point where they are using barriers to block the pavement so his delivery van always has a place to park. This barrier has caused parents with children to walk on the road as they can't use the pavement. Also wheelchair users are having to do the same thing. With Arbor Court (elderly home) on the street, this issue is especially concerning.

They also actively work/repair cars in the middle of the road, blocking the road with no regards for traffic, causing drivers to reverse back out onto a busy main road. Tools and equipment are often scattered across the road and pavement and cables running across the road. Recently they had half a car (front end was smashed) parked on the road with multiple loose wires coming from it with a sticker saying 'shock risk'. This was left on the road like this for multiple days, even over night.

I have conducted my own research and spoken to a former garage owner that I know and he has ensured me that almost everything the garage are doing is actually illegal as they are not allowed to park customers cars on public roads and they are not allowed to carry out any work on any vehicle on public roads.

I originally complained to the council about this over a year ago and absolutely nothing was done. I have sent an email to parking enforcement, but unfortunately just like last time all they are willing to do is send more patrols to the street, which will achieve nothing as its the traffic wardens allowing him to get away with it.

I would very much appreciate if something was done about this as its getting to a stage where residents of the street may have to take legal action against them.

Thank you.

From:
Sent: 05 March 2025 11:34
To: pollution
Subject: FW: Near Abingdon Road, Leicester, LE2 1HA

Good morning please can you action this
Regards

From: city-warden <city.warden@leicester.gov.uk>
Sent: 05 March 2025 11:29
To: @leicester.gov.uk>
Subject: FW: Near Abingdon Road, Leicester, LE2 1HA

Good morning,

FYA - Please see below.

Thank you,

Admin and Business Support Apprentice
Leicester City Council



From: @leicester.gov.uk>
Sent: 05 March 2025 11:24
To: city-warden <city.warden@leicester.gov.uk>; @leicester.gov.uk>
Subject: FW: Near Abingdon Road, Leicester, LE2 1HA

Hi, I don't know how quick this could be responded to.

Thank you

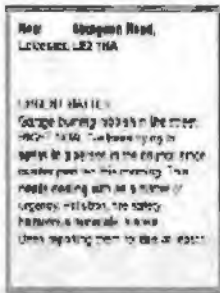
Supervisor
Parks & Open Spaces
Leicester City Council

From: cleansingservices <cleansingservices@leicester.gov.uk>
Sent: 05 March 2025 10:59
To: @leicester.gov.uk>
Cc: @leicester.gov.uk>
Subject: Near Abingdon Road, Leicester, LE2 1HA

Stoney

<https://love.leicester.gov.uk/reports/report/>

Near Abington Road, Leicester, LE2 1HA
Leicester Stonegate Ward



Notes: URGENT MATTER Garage burning rubbish in the street RIGHT NOW. I've been trying to speak to a person in the council since quarter past ten this morning. This needs dealing with as a matter of urgency. Pollution, fire safety, hazardous materials, smoke. Been reporting them for this at least two years please don't wait for a tragedy to happen.

Reported: 05/03/2025 10:55

Completed:

Approved:

Job Name:

Created: 05/03/2025 10:55

Category: Hazardous materials

Status: Received

Reported By:

Assigned To: cleansingservices@leicester.gov.uk

Job Code:

Report ID:

[Back To Top](#)

From:
Sent: 07 December 2023 11:22
To: pollution
Subject: FW: Near Abingdon Road, Leicester - 3771973

Good morning
I have issued
Kind regards

Stoneygate

From: city-warden
Sent: 07 December 2023 10:31
To:
Subject: FW: Near Abingdon Road, Leicester - 3771973

fya

From: pollution <pollution@leicester.gov.uk>
Sent: 07 December 2023 10:21
To: city-warden <city.warden@leicester.gov.uk>
Subject: FW: Near Abingdon Road, Leicester - 3771973

Good Morning

Please see below – I have sent to the duty officer with regards to the smoke but the duty officer has advised that this also needs to be looked at by City Wardens as a possible Duty of care

Thanks

Kind Regards

Admin & Business Support Officer
Service Support & Intelligence Team
Standards & Development/Regulatory Services
Neighbourhood and Environmental Services Division
Telephone
Email
Address **Leicester City Council, 115 Charles Street LE1 1FZ**



Be confident | Be clear | Be respectful | Be fair | Be accountable

From: onecleanleicester <onecleanleicester@leicester.gov.uk>
Sent: 06 December 2023 15:35
To: pollution <pollution@leicester.gov.uk>
Subject: Near Abingdon Road, Leicester -

<https://love.leicester.gov.uk/reports/report/>

Reported by

on 06/12/2023 09:26



Garage burning waste on the pavement AGAIN plus cars all over the place basically using the street as an extension of their business premises

In the photo you can see the smoke rising. Plus damage to the road surface and the pavement 37a Abingdon road

Kind Regards

Admin & Business Support Officer
Service Support & Intelligence Team
Standards & Development/Regulatory Services
Neighbourhood and Environmental Services Division

☎ Telephone

✉ Email

📍 Address Leicester City Council, 115 Charles Street LE1 1FZ

Be confident | Be clear | Be respectful | Be fair | Be accountable

CONFIDENTIALTY NOTICE

This communication and the information it contains: (a) is intended for the person(s) or organisation(s) named above and for no other person(s) or organisation(s). (b) May be confidential, legally privileged and protected in law. Unauthorised use, copying or disclosure of any of it may be unlawful. If you have received this communication in error, please contact us immediately by email reply.

Please consider the environment before printing this email or its attachments

PRIVACY NOTICE

Any personal information that you provide will be processed in accordance with current Data Protection laws. It will be used by Leicester City Council and our partners to deliver and improve services and fulfil our legal duties. We will not disclose any personal information to anyone else unless required or allowed to do so by law. You can read more about how we use personal data in our Privacy Notice on our website: leicester.gov.uk/privacy.

From:
Sent: 05 July 2024 09:32
To: parking-enforcement
Subject: FW: Near Abingdon Road, Leicester - :ityw arden 5 7 24

Good morning
Please see the report below again regarding parking issues on Abingdon road
Im monitoring the garage

Please can you advise on what the wardens have seen on patrol there and what parking tickets have been issued

Regards
Stoneygate

From: cw-lovecleanstreets <cw-lovecleanstreets@leicester.gov.uk>
Sent: Thursday, July 4, 2024 3:57 PM
To: @leicester.gov.uk>
Subject: Near Abingdon Road, Leicester - 4150052

<https://love.leicester.gov.uk/reports/report/>

Reported by on 04/07/2024 14:05

NO IMAGE

Garage business causing problems still. Why aren't you doing anything about it?

Parking all over the pavement, cars being fixed on the pavement, impossible to use the pavement, pedestrians have to walk on the road. Unsafe in numerous ways

Video footage available

Kind regards,

Service Support & Intelligence Officer
Neighbourhood & Environmental Services

From:
Sent: 17 September 2024 13:03
To: parking-enforcement
Subject: FW: Near Abingdon Road, Leicester - cityw arden

Hi
Could you advise if any of your officers have witnessed the barriers being used on the road to save parking spaces for the garage?
I have seen them, but they have only been on the highway
I have included a email thread I've just received and will be looking at actions for this

Regards

Stoneygate

From:
Sent: Tuesday, September 17, 2024 1:01 PM
To:
Subject: RE: Near Abingdon Road, Leicester -

Good afternoon
Thank you for your email to Leicester city council with regards to the barriers
Please can you confirm that these are for and being used by the garage as I have seen them but placed on the pavement never the highway?
The garage is not allowed to do this and I will be able to action this
My direct emailis

Regards

Stoneygate

Sent: Tuesday, September 17, 2024 12:32 PM
To: [@leicester.gov.uk](mailto:cityw@leicester.gov.uk)>
Subject: Near Abingdon Road, Leicester -

Reported by on 16/09/2024 13:28

Jc motors uses barriers to block off parts of the road and pavements to ensure his customers always have room to park, even if this means illegally. Many occasions the elderly, disabled and parents with pushchairs have had to go onto the road just to get past.



From:
Sent: 17 September 2024 13:18
To:
Subject: FW: Near Abingdon Road, Leicester

Hi

So this is for Abingdon road and barriers that are being used by would this fall under needing a licence I think so but it really shouldn't be there so im going to look at getting the evidence together

Can you help monitor when your around Stoneygate
in a few weeks when we have more evidence
Regards

From:
Sent: Tuesday, September 17, 2024 1:12 PM
To: @leicester.gov.uk>
Subject: Re: Near Abingdon Road, Leicester -



Hi,

The daily issue is blocking off the pavement, on a few occasions the barriers have been on the road, possibly when he moves them from the pavement to make room for his customers/deliveries

----- Original message -----

From: @leicester.gov.uk>
Date: Tue, 17 Sep 2024, 13:01
To:
Subject: RE: Near Abingdon Road, Leicester

Good afternoon

Thank you for your email to Leicester city council with regards to the barriers

Please can you confirm that these are for and being used by the garage as I have seen them but placed on the pavement never the highway?

The garage is not allowed to do this and I will be able to action this

My direct email is

Regards

Stoneygate

Sent: Tuesday, September 17, 2024 12:32 PM

To: ;@leicester.gov.uk>

Subject: Near Abington Road, Leicester -

Reported by

on 16/09/2024 13:28

Jc motors uses barriers to block off parts of the road and pavements to ensure his customers always have room to park, even if this means illegally. Many occasions the elderly, disabled and parents with pushchairs have had to go onto the road just to get past.



From:
Sent: 27 September 2024 11:37
To: parking-enforcement
Subject: Fw: Near Abingdon Road, Leicester - 4305523 advise city warden

good morning

i have just received this

after reading it there is actually no offence is reporting but has stated that couldn't reverse the bollard and cone are well not the pavement so the reverse would be illegally going onto the pavement

in the photo there are a number of vehicles on the pavement please could you advise on both of these

i am looking into the bollard and was there yesterday but it doesn't access the road

regards

stonegate

From: cw-lovecleanstreets <cw-lovecleanstreets@leicester.gov.uk>
Sent: Friday, September 27, 2024 11:31
To: @leicester.gov.uk>
Subject: Near Abingdon Road, Leicester -

[https://love.leicester.gov.uk/reports/report/!](https://love.leicester.gov.uk/reports/report/)

Reported by on 27/09/2024 11:20

The garage has blocked the pavement and road with a traffic cone and a barrier.

This meant I could not reverse my car which I needed to do to get my child safely out of his car seat.

This is a public pavement and should not be obstructed by unwanted items which are clearly out there for the benefit of the garage and not the public.

Kind regards

Admin and Business Support Apprentice
Leicester City Council

www.leicester.gov.uk

From:
Sent: 11 September 2023 15:03
To: parking-enforcement; parkingpermits
Cc:
Subject: FW: New Case: - City Warden General enquiry form - Abingdon Road, Leicester, United Kingdom, LE2 1HA

Good afternoon

Please see the report below can you advise if Abingdon road is permit and if so can you advise the wardens
With regards to residents giving them parking permits I take it this would be a violation of the permit
With my understanding of permits the garage is not responsible for where there customers park there vehicles this
would be the vehicles owner responsibility so they would be issued with the fine
With regards to the working on the vehicles on the street I will investigate this
Regards

Stoneygate

From: city-warden
Sent: 01 September 2023 16:07
To:
Subject: FW: New Case: - City Warden General enquiry form Abingdon Road, Leicester, United Kingdom, LE2 1HA

fya

From: Crm-feedback <crm.feedback@leicester.gov.uk>
Sent: 01 September 2023 14:51
To: city-warden <city.warden@leicester.gov.uk>
Subject: New Case: - City Warden General enquiry form - Abingdon Road, Leicester, United Kingdom, LE2 1HA

You have a new task on your [CaseViewer](#)

Case reference:
[Click to go to task](#)

Case raised by: 01/09/2023 13:50:57 Product: Service

Please record the contact channel:

Please record the contact channel
Email/Eform

Where is the problem?:

Select Street
Abingdon Road, Leicester, Leicester City

Help us find it, are there any nearby addresses or landmarks?
JC Motors

Please give us a brief description of the problem.: From:

Sent: 30/08/2023 14:24:20

To: customer.services@leicester.gov.uk

Subject: Garage taking over entire street

Hi,

I am a resident on Abingdon Road, Leicester, LE2 1HA and have been for There is a car repair garage on our street called J C Motors and their behaviour is becoming a massive problem for residents of our street.

The garage has capacity for around 3 - 4 cars yet they take on sometimes 10-15 vehicles at a time. As they do not all fit in the garage they park them all over the street. This is causing massive issues with parking for me and the other residents, and we do not feel this is acceptable at all as we all have to pay for our parking permits and he takes over the street for free?

There has been several occasions where traffic wardens have come onto our street and asked the garage which cars were his so they DON'T give him tickets. Even the traffic wardens are facilitating them. He has gotten a couple of people to give him visitors permits which he moves from car to car.

Over time, this issue has escalated to a point where mechanics from the garage are actually forcing residents to park elsewhere stating that the parking on the street 'belongs to the garage'.

It has now gotten to a point where they are using barriers to block the pavement so his delivery van always has a place to park. This barrier has caused parents with children to walk on the road as they can't use the pavement. Also wheelchair users are having to do the same thing. With Arbor Court (elderly home) on the street, this issue is especially concerning.

They also actively work/repair cars in the middle of the road, blocking the road with no regards for traffic, causing drivers to reverse back out onto a busy main road. Tools and equipment are often scattered across the road on pavement and cables running across the road. Last week they had half a car parked on the road with multiple loose wires coming from it with a sticker saying 'shock risk'.

I have conducted my own research and spoken to a former garage owner that I know and he has ensured me that almost everything the garage are doing is actually illegal.

This is the second time I am complaining about this issue as the first time absolutely NOTHING was done.

I would very much appreciate if something was done about this as its getting to a stage where residents of the street may have to take legal action against them.

Thank you.

Response sent:

Dear Customer

Thank you for your enquiry.

I have forwarded this information on to our City Wardens department who will investigate this matter further.

You can report a wide range of environmental issues on our website, including graffiti, potholes, abandoned cars and blocked drains. Go to leicester.gov.uk/environment or use the Love Clean Streets app.

If you need any further assistance, please email customer.services@leicester.gov.uk.

If you're struggling with the rise in living costs, use our website to find out if you are entitled to any benefits or support

Don't miss out – go to www.leicester.gov.uk/betteroff

Keep up to date with council news and events through our Your Leicester newsletter. You can also follow us on Twitter and Facebook.

Yours faithfully

Leicester City Council
Customer Services Team
Email: customer.services@leicester.gov.uk
Website: www.leicester.gov.uk

Phone: 0116 454 1001

files upload:

Upload a file or photo

Agent details:

Are you making this enquiry on behalf of someone else?

No

Customer details:

Customer Address:

Flat	House number	Street	Town	County	Postcode
Address Not Supplied	Address Not Supplied	Address Not Supplied	Address Not Supplied	Address Not Supplied	

:

From:
Sent: 18 October 2023 10:00
To: parking-enforcement
Subject: illegal practices by garage Abingdon road city warden 18 10 23

Good morning
I hope your well
I have forwarded this to you for information
And has expressed that parking are unable to do anything
Im still working on this but its one of them I cannot be there all the time
Would it be possible for the parking officers to assist with photos showing the cars being worked on.

Thanks for your time and help on this matter
Regards

Stoneygate

From:
Sent: 18 September 2024 08:32
To:
Subject: Re: Abingdon Rd city warden 17 9 24

Good morning
Thank you for all your help on this
Kind regards

From:
Sent: Tuesday, September 17, 2024 9:20:47 PM
To: @leicester.gov.uk>
Subject: Re: Abingdon Rd city warden 17 9 24



Hi

Thank you very much for your email. I and other residents will definitely help because we are really fed up with the obstructions the garage is causing.

We have already started taking photos of mechanical work taking place outside the garage on the road and on the pavements.
Once we have a good collection we shall get them over to you.

Best wishes,
Sent from my iPad

On 17 Sep 2024, at 13:25,

@leicester.gov.uk> wrote:

Good afternoon
I hope your well.

I have received a new report relating to the garage using barriers to save spaces on the road due to the increasing issues I would like to request assistance from yourself and your new residential group.

I will need evidence that relates to anything regarding issues with the garage from parking to the barriers and works being done on the highway.

As I understand that this is a lot to ask, I'm afraid that with my work areas I am not able to be able to be there to gather all the evidence I will need photographs showing the cars parked the barriers when there around and when there not.
And any other issues that you're facing with the garage.

I really appreciate your assistance on this matter and hope you will help

Kind regards

Stoneygate

From:
Sent: 08 January 2024 09:16
To:
Subject: Re: Abingdon Road garage

I am aware of the issues
They are not doing repairs on the highway maybe just assessing a job
With regards to customers cars they are allowed to park there at there risk
Tge area is residential parking and the team go there everyday
I also get a lot of complaints but there is little that can be done
I'll be monitoring the site
If uou want to inform the complainant and give them my email address I'll contact them
Thanks

From:
Sent: Monday, January 8, 2024 8:52:38 AM
To:
Subject: Abingdon Road garage

Just wondered if there is anything you can do your side to assist me with the garage on Abingdon Road?
We have had a complaint about them working on vehicles on the highway and also parking customer vehicles which is blocking access to another business?
For me I cant do much with the obstruction if its obstructing someone getting into the drive way but I can if they cant get off.
Caller has reported it to the council but they have advised to contact the police.
Thank you

PLEASE NOTE: This e-mail message is intended solely for the person to whom it is addressed and may contain information of a confidential or legally privileged nature which should not be disclosed. If you have received this message in error, please notify the sender immediately and delete the message and any attachments or copies. Any review, re-transmission, dissemination or other use of, or taking action in reliance upon, this message by persons or entities other than the intended recipient is prohibited. Any views or opinions expressed in this e-mail are solely those of the author and do not necessarily represent the views of Leicestershire Police or any other person and Leicestershire Police does not accept liability for any statement or opinion expressed. Please be aware Leicestershire Police monitors all internet e-mail activity and content to maintain system performance and appropriate business usage.

From:
Sent: 14 September 2023 13:22
To: city-warden; parking-enforcement; highway-management;
Subject: RE: Contact general - City wardens. Case reference:

Good afternoon

I have already received this and sent a request to regarding the vehicles being parked by and for the garage to issue parking tickets

I will be looking into the business regarding the repairs on the highway.

Regards

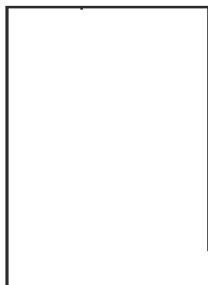
Stoneygate

From: city-warden
Sent: 14 September 2023 13:04
To: parking-enforcement ; highway-management ;
Subject: FW: Contact general - City wardens. Case reference:

Hi all

Please see email below

From: Leicester City Council <noreply@leicester.gov.uk>
Sent: 14 September 2023 12:47
To: city-warden <city.warden@leicester.gov.uk>
Subject: Contact general - City wardens. Case reference:



Contact general - City wardens

Case raised by:

14/09/2023 11:46:38

My enquiry is about: Nuisance parking

Message: Hi,

I am a resident on Abingdon Road, Leicester, LE2 1HA and have been garage on our street called J C Motors and their behaviour is becoming a massive problem for residents of our street. There is a car repair

The garage has capacity for around 3 - 4 cars yet they take on sometimes 10-15 vehicles at a time. As they do not all fit in the garage they park them all over the street. This is causing massive issues with parking for me and the other residents, and we do not feel this is acceptable at all as we all have to pay for our parking permits and he takes over the street for free?

There has been several occasions where traffic wardens have come onto our street and asked the garage which cars were his so they DONT give him tickets. Even the traffic wardens are facilitating them. He has gotten a couple of people to give him visitors permits which he moves from car to car.

Over time, this issue has escalated to a point where mechanics from the garage are actually forcing residents to park elsewhere stating that the parking on the street 'belongs to the garage'.

It has now gotten to a point where they are using barriers to block the pavement so his delivery van always has a place to park. This barrier has caused parents with children to walk on the road as they can't use the pavement. Also wheelchair users are having to do the same thing. With Arbor Court (elderly home) on the street, this issue is especially concerning.

They also actively work/repair cars in the middle of the road, blocking the road with no regards for traffic, causing drivers to reverse back out onto a busy main road. Tools and equipment are often scattered across the road and pavement and cables running across the road. Last week they had half a car (front end was smashed) parked on the road with multiple loose wires coming from it with a sticker saying 'shock risk'.

I have conducted my own research and spoken to a former garage owner that I know and he has ensured me that almost everything the garage are doing is actually illegal as they are not allowed to park customers cars on public roads and they are not allowed to carry out any work on any vehicle on public roads.

I originally complained to the council about this over a year ago and absolutely nothing was done. I have sent an email to parking enforcement, but unfortunately just like last time all they are willing to do is send more patrols to the street, which will achieve nothing as its the traffic wardens allowing him to get away with it.

I would very much appreciate if something was done about this as its getting to a stage where residents of the street may have to take legal action against them.

Thank you.

Customer Details:

Title	First name	Surname	Phone number	Mobile number	Email address
-------	------------	---------	--------------	---------------	---------------

Location:

Flat	House number	Street	Town	County	Postcode
------	--------------	--------	------	--------	----------

Data protection: No Summary Data

:

From:
Sent: 24 October 2023 14:34
To:
Subject: RE: Illegal practices by garage city warden 24 10 23

Good afternoon

Thank you for contacting Leicester city council with regards to issues on Abingdon Road regarding J C Motors

I have already spoken to the owner regarding the vehicles and have been monitoring the business, and can advise that I have not witnessed any maintenance being carried out.

I have not witnessed any barriers being used on the highway

with regards to blocking the road with vehicles again this has not been witnessed

with regards to customers parked cars on the highway this information you have been given is incorrect any vehicle that is road legal can be parked on the highway by that owner and is the owners responsibility and risk and not the garages.

Therefore if a vehicle doesn't have the correct parking permits this can and will be issued with a parking fpn.

I'm afraid that without any evidence it is extremely difficult to conduct any actions so the best form of evidence is photographs if you have any or are able to send some then please send them direct to myself at

And I will look at the evidence and take the required actions

Regards

Stoneygate

From:
Sent: 23 October 2023 15:46
To: city-warden <city.warden@leicester.gov.uk>
Subject: Re: Illegal practices by garage

Hi,

Any update on this matter? I am still yet to receive any form of reply to my emails? Feels like I'm just being ignored at this point.

From:
Sent: 17 October 2023 13:06

To: city.warden@leicester.gov.uk <city.warden@leicester.gov.uk>

Subject: Re: Illegal practices by garage

Hi,

I sent an email almost 2 weeks ago and have had no reply since. I originally tried to use the Gov website but it seems broken and sends emails to parking enforcement instead of City Wardens. Parking Enforcement have REFUSED responsibility and have told me to contact City Wardens.

I would appreciate a response asap as this issue has been dragging on for a very long time and has only got worse in that time.

Thanks.

From:
Sent: 26 October 2023 11:01
To:
Subject: RE: Illegal practices by garage city warden 24 10 23

Good morning

I have read your reply and I'm afraid that without any evidence then there is no actions that can be taken, I would advise that any residents need to make complaints to Leicester city council through the website and not to me directly as these will need to be recorded correctly and officially as with regards to your final paragraph,

I am sorry you feel like this but as the city warden for the area for 12 years, I can only assure you that all complaints are taken seriously and investigated.

But evidence is the key to any and all investigations and without any evidence I am unable to action any complaints within legal legislation.

Please advise any other residents who are concerned with the situation to also make reports to Leicester city council

Regards

Stoneygate

Sent: 25 October 2023 13:19

Subject: Re: Illegal practices by garage city warden 24 10 23

Hi,

I think the best thing to do is start getting residents (most of them are sick of it at this point as it's been going on so long) to secretly take videos and pictures as this all happens EVERY day. I'm struggling to see how any of this has not been witnessed by anybody as it is a daily occurrence?

Also with regards to the garage parking his customers cars all over the street, this was more of a complaint about parking enforcement, as on countless occasions traffic wardens have been witnessed asking the garage which cars are his so they SPECIFICALLY do not give him tickets. This has been witnessed by a neighbour who confronted the traffic wardens about it and took pictures of their badge numbers.

It seems that after almost 2 years of complaints (originally to parking enforcement) it seems the issues are being ignored, if nothing changes very soon, all the details will be passed onto the police. Maybe they can actually do something about it.

In the mean time I will inform other residents on the street to secretly take photos and videos to document everything as I have now essentially been called a liar by both parking enforcement and City Wardens.

From:
Sent: 06 October 2023 14:31
To: parking-enforcement
Subject: Re: Illegal practices by garage

Fingers crossed!

From: parking-enforcement
Sent: Friday, October 6, 2023 2:21:27 PM
To:
Subject: RE: Illegal practices by garage

Hi

Not a problem. Yes I noticed it was the exact same email as before. Hopefully he sees that we are trying to help alleviate the ongoing problems.

Thanks,

From:
Sent: 06 October 2023 13:56
To: parking-enforcement ; city-warden ; highway-management
Subject: Re: Illegal practices by garage

Hi

I'm aware of the garage and have have spoken to them after the last email I received from

I've monitored and they have been better but I'll go again

With regards to the parking thus is the owners responsibility not the garage

I'll keep monitoring

Kind regards stoneygate

From: parking-enforcement <parking-enforcement@leicester.gov.uk>
Sent: Friday, October 6, 2023 1:42:00 PM
To: city-warden <city.warden@leicester.gov.uk>; stoneygate@leicester.gov.uk; highway-management <highway.management@leicester.gov.uk>
Subject: RE: Illegal practices by garage

Hi,

We are dealing with the parking issues. I was only emailing with stoneygate@leicester.gov.uk this morning and aside from the parking problems, his concern was that the garage works on their vehicles in the road.

Thanks,

From:
Sent: 19 October 2023 12:22
To: parking-enforcement
Subject: RE: illegal practices by garage Abingdon road city warden 18 10 23 additional

Thanks

But ive been working on this a while now
Thanks

From: parking-enforcement
Sent: 19 October 2023 12:19
To: Darren Evans
Subject: RE: illegal practices by garage Abingdon road Darren city warden 18 10 23 additional

Hi

It is part of a residents area that's correct. If you want a true picture of what is being worked on- would be best if someone not in uniform took them

Thanks,

From: <@leicester.gov.uk>
Sent: 18 October 2023 10:07
To: parking-enforcement <parking-enforcement@leicester.gov.uk>
Subject: RE: illegal practices by garage Abingdon road Darren city warden 18 10 23 additional

Hi is Abingdon road a presidential permit sight

From:
Sent: 18 October 2023 10:00
To: parking-enforcement <parking-enforcement@leicester.gov.uk>
Subject: illegal practices by garage Abingdon road Darren city warden 18 10 23

Good morning
I hope your well
I have forwarded this to you for information .
And has expressed that parking are unable to do anything
Im still working on this but its one of them I cannot be there all the time
Would it be possible for the parking officers to assist with photos showing the cars being worked on.

Thanks for your time and help on this matter
Regards

Stoneygate

From:
Sent: 20 November 2023 13:43
To: onecleanleicester
Subject: Re: Near Abingdon Road, Leicester, LE2 1HA

I visited last Thursday
Regarding the fire
They put it out
No further investigation
Please close
Regards Stoneygate

From: onecleanleicester
Sent: Monday, November 20, 2023 1:15:29 PM
To:
Subject: Near Abingdon Road, Leicester, LE2 1HA -

<https://love.leicester.gov.uk/reports/report/>

Reported by on 18/11/2023 06:17



People from the garage burning rubbish in the street

This was actually happening Thursday but I checked on the app and it hadn't sent. It's a regular occurrence. It's the garage at 37 Abingdon road. They fix cars all over the street something needs to be done about it.

Kind regards.

**Admin & Business Support
Service Support & Intelligence Team
Neighbourhood & Environmental Services**

From:
Sent: 17 September 2024 15:31
To: parking-enforcement
Subject: RE: Near Abingdon Road, Leicester

Thank you. I appreciate it.

From: parking-enforcement <parking-enforcement@leicester.gov.uk>
Sent: Tuesday, September 17, 2024 2:57 PM
To: @leicester.gov.uk>
Subject: RE: Near Abingdon Road, Leicester -

Hi

I will ask the CEOs if they have come across anything regarding bollards or blocking spaces for the next few days and get back to you.

Thanks,

From: @leicester.gov.uk>
Sent: Tuesday, September 17, 2024 1:03 PM
To: parking-enforcement <parking-enforcement@leicester.gov.uk>
Subject: FW: Near Abingdon Road, Leicester -

Hi

Could you advise if any of your officers have witnessed the barriers being used on the road to save parking spaces for the garage?

I have seen them, but they have only been on the highway

I have included a email thread I've just received and will be looking at actions for this

Regards

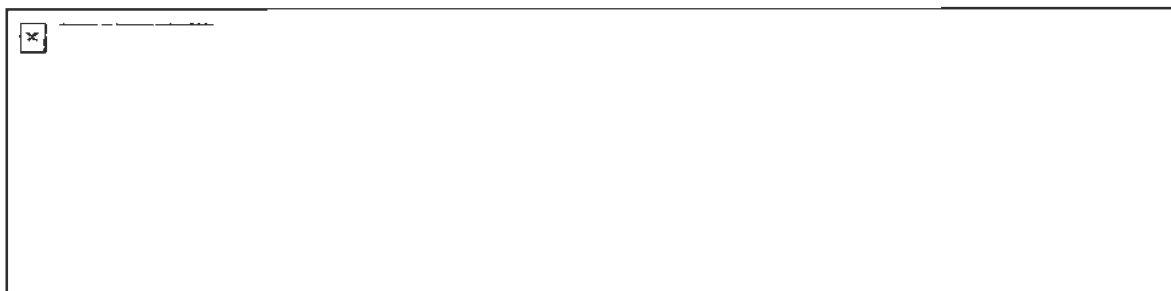
Stoneygate

From:
Sent: 17 September 2024 13:20
To:
Subject: RE: Near Abingdon Road, Leicester

Thank you
please could I ask you to help monitor and send me photographs of the barriers when there and when they are removed when the garage closes
also any other issues that your facing there
thanks

Stoneygate

From:
Sent: Tuesday, September 17, 2024 1:12 PM
To: @leicester.gov.uk>
Subject: Re: Near Abingdon Road, Leicester



Hi,

The daily issue is blocking off the pavement, on a few occasions the barriers have been on the road, possibly when he moves them from the pavement to make room for his customers/deliveries

----- Original message -----

From: @leicester.gov.uk>
Date: Tue, 17 Sep 2024, 13:01
To:
Subject: RE: Near Abingdon Road, Leicester

Good afternoon

Thank you for your email to Leicester city council with regards to the barriers

Please can you confirm that these are for and being used by the garage as I have seen them but placed on the pavement never the highway?

The garage is not allowed to do this and I will be able to action this

My direct emailis

Regards

Stoneygate

From:
Sent: 02 January 2025 19:53
To: cw-lovecleanstreets
Subject: Re: Near Abingdon Road, Leicester

Hi this us planning
Regards

From: cw-lovecleanstreets <cw-lovecleanstreets@leicester.gov.uk>
Sent: Thursday, January 2, 2025 12:39:43 PM
To: @leicester.gov.uk>
Subject: Near Abingdon Road, Leicester

<https://love.leicester.gov.uk/reports/report/>

Reported by on 01/01/2025 17:19

JC motors Abingdon road Wasn't a category to fit but looks like the business premises have been extended to give more frontage for the garage this has been done without planning permission, see the red grilles. Years ago reported the conversion of the roof space there as an unofficial dwelling but you did nothing. It also goes against the protective covenant on the land which states that no noisome business should be operated there. This is a residential area not an industrial estate.



-
Kind Regards,

Admin and Business Support
Leicester City Council

 Leicester
City Council
www.leicester.gov.uk

Kind regards

**Business & Admin Support
Service Support & Intelligence Team
Neighbourhood & Environmental Services**



From:
Sent: 04 March 2025 11:04
To: cw-lovecleanstreets
Subject: RE: Near Abingdon Road, Leicester

This issue is not being ignored and is being worked on
I can confirm when ive been around there has been no works on the street
Evidence is not sent so unable to see what the actual issues are being reported
Please close as ongoing
Regards

From: cw-lovecleanstreets <cw-lovecleanstreets@leicester.gov.uk>
Sent: 04 March 2025 10:45
To: ;@leicester.gov.uk>
Subject: Near Abingdon Road, Leicester

[https://love.leicester.gov.uk/reports/report/!](https://love.leicester.gov.uk/reports/report/)

Reported by on 01/03/2025 10:49

Cars being fixed on the pavement and the street AGAIN. Ignoring this issue the council is now being negligent. This is a small backstreet there should not be traffic jams! Pavement difficult to negotiate and normal passage of traffic impacted. Hazardous waste, risk to public safety.

Video evidence also available however this app won't allow that to be uploaded.



Kind regards,

Admin and Business Support
Leicester City Council

 **Leicester**
City Council
www.leicester.gov.uk

From:
Sent: 27 September 2024 12:48
To:
Subject: Re: Near Abingdon Road, Leicester city warden stoneygate 27 9 24

good afternoon
thank you for your report
i can advise that we are looking into this issue and will be taking the required actions

however, i am concerned with your report as stating that you were unable to reverse your vehicle.
the barrier is clearly on the pavement and in no way on the road so this would of had no effect on any vehicle
conducting any manoeuvres.

i have also reported this to our parking team

regards

Stoneygate

From: cw-lovecleanstreets <cw-lovecleanstreets@leicester.gov.uk>
Sent: Friday, September 27, 2024 11:31
To: @leicester.gov.uk>
Subject: Near Abingdon Road, Leicester - -

<https://love.leicester.gov.uk/reports/report/>

Reported by on 27/09/2024 11:20

The garage has blocked the pavement and road with a traffic cone and a barrier.

This meant I could not reverse my car which I needed to do to get my child safely out of his car seat.

This is a public pavement and should not be obstructed by unwanted items which are clearly out there for the benefit of the garage and not the public.



Kind regards,

Admin and Business Support
Leicester City Council

 Leicester
City Council
www.leicester.gov.uk

From:
Sent: 27 September 2024 12:56
To:
Subject: Re: Near Abingdon Road, Leicester city warden stoneygate 27 9 24

good afternoon
thank you for clearing that up
the parking team and I are working on this issue but I would like to ask you to report any further issues directly to my email as i am building a case to tackle this ongoing problem

the garage is not responsible for any customers parking on the road they are responsible for working on any vehicles and placing the bollards out
so if you do see them working on any vehicles especially over the weekend please report it to me

a few other residents on the street have also made reports and are in contact with me

kind regards

Stoneygate

From:
Sent: Friday, September 27, 2024 12:50
To: @leicester.gov.uk>
Subject: Re: Near Abingdon Road, Leicester city warden stoneygate 27 9 24



Good afternoon

Thanks for the swift response. I actually took the picture after I had moved the traffic cone out of the road.
Apologies - I should have made this clearer in my statement.

Thanks for your response as this garage is causing daily issues for residents on our street.

Kind regards,

On Fri, 27 Sep 2024 at 12:48, @leicester.gov.uk> wrote:
good afternoon
thank you for your report
i can advise that we are looking into this issue and will be taking the required actions

however, i am concerned with your report as stating that you were unable to reverse your vehicle.
the barrier is clearly on the pavement and in no way on the road so this would of had no effect on any vehicle conducting any manoeuvres.

i have also reported this to our parking team

regards

Stoneygate

From: cw-lovecleanstreets <cw-lovecleanstreets@leicester.gov.uk>

Sent: Friday, September 27, 2024 11:31

To: @leicester.gov.uk>

Subject: Near Abingdon Road, Leicester -

<https://love.leicester.gov.uk/reports/report/>

Reported by on 27/09/2024 11:20

The garage has blocked the pavement and road with a traffic cone and a barrier.

This meant I could not reverse my car which I needed to do to get my child safely out of his car seat.

This is a public pavement and should not be obstructed by unwanted items which are clearly out there for the benefit of the garage and not the public.



Kind regards,

Admin and Business Support
Leicester City Council



From: parkingpermits <parkingpermits@leicester.gov.uk>

Sent: 12 September 2023 11:48

To: @leicester.gov.uk; parking-enforcement <parking-enforcement@leicester.gov.uk>

Cc: @leicester.gov.uk

Subject: FW: New Case: - City Warden General enquiry form - Abingdon Road, Leicester, United Kingdom, LE2 1HA

Hi

Please see the complaint below from city wardens regarding Abingdon Road.

Without a permit number we are unable to take any actions.

Can this street be patrolled more often and ticket the vehicles who are obstructing/don't have permits etc.

Regards

Permits

From:
Sent: 18 November 2024 10:06
To: city-warden
Subject: RE: New Case. - City Warden General enquiry form - Abingdon Road, Leicester, United Kingdom, LE2 1HA

This is being monitored and there are no illegal actions being done

From: city-warden <city.warden@leicester.gov.uk>
Sent: Monday, November 18, 2024 9:55 AM
To: @leicester.gov.uk
Subject: Fw: New Case: City Warden General enquiry form - Abingdon Road, Leicester, United Kingdom, LE2 1HA

FYA, please see below.
Would this be something CW would deal with?

Kind Regards

Business & Admin Support
Service Support & Intelligence Team

From: Crm-feedback <crm.feedback@leicester.gov.uk>
Sent: Friday, November 15, 2024 4:49 PM
To: city-warden <city.warden@leicester.gov.uk>
Subject: New Case: - City Warden General enquiry form - Abingdon Road, Leicester, United Kingdom, LE2 1HA

You have a new task on your [CaseViewer](#)

Case reference:
[Click to go to task](#)

Case raised by: 15/11/2024 16:49:39 Product: Service

Please record the contact channel:

Please record the contact channel
Email/Eform

Where is the problem?:

Select Street

Abingdon Road, Leicester, Leicester City

Help us find it, are there any nearby addresses or landmarks?

Abingdon Road

Please give us a brief description of the problem.: Reported by:

The garage in Abingdon Road has taken over the street for their work. Cars block pavements, cones and barriers get put up, mechanical work is undergoing daily on the pavement. Noxious substances are being burned daily on the pavement against wooden door. This is unacceptable.

Location:

Easting/Northing: 460021/303525 (52.626177, -1.114721)

Nearest road to the pin placed on the map (automatically generated by OpenStreetMap): J.C. Motors, 37, Abingdon Road, Highfields, Leicester, City of Leicester, England, LE2 1HA, United Kingdom

Nearest postcode to the pin placed on the map (automatically generated): LE2 1HG (47m away)

files upload:**Upload a file or photo****Agent details:****Are you making this enquiry on behalf of someone else?**

No

Customer details:

Organisation name	Title	First name	Surname	Phone number	Mobile number	Email address
Fix My Street						

Customer Address:

Flat	House number	Street	Town	County	Postcode
No Fixed Abode	No Fixed Abode	No Fixed Abode	No Fixed Abode	No Fixed Abode	No Fixed Abode

:

From:
Sent: 17 February 2025 15:42
To:
Subject: Re: Re. Garage burning rubbish on the pavement Abingdon road Leicester

Hello

Thank-you for your report I've sent this to Pollution to advise but there are other issues I need to look at
Do you have any photos showing the waste burner
Thanks

From:
Sent: Monday, February 17, 2025 11:35:59 AM
To: @leicester.gov.uk>
Subject: Re. Garage burning rubbish on the pavement Abingdon road Leicester



Hi

I contacted Leicestershire fire and rescue about the regular issue with the garage burning rubbish on the pavement, and they've said they can't do anything. They gave me someone's number in the council to contact but they didn't answer.

The garage has a barrel ready full of rubbish set to go today. I thought it would be beneficial for the council to catch them in the act. It's a public safety issue.

<https://environmentagency.blog.gov.uk/2022/11/14/no-excuse-for-illegally-burning-waste/>

Sincerely

From:
Sent: 17 February 2025 16:30
To: pollution
Subject: Re: Re. Garage burning rubbish on the pavement Abingdon road Leicester. City warden advise 17 2 25

Thank you. I appreciate it.

From: pollution <pollution@leicester.gov.uk>
Sent: Monday, February 17, 2025 4:00:10 PM
To: @leicester.gov.uk>
Subject: RE: Re. Garage burning rubbish on the pavement Abingdon road Leicester. City warden advise 17 2 25

Hi

We can investigate

I have emailed the complainant and now awaiting contact.

Kind regards

*Pollution Control Officer
Noise and Pollution Team
Leicester City Council*

From: @leicester.gov.uk>
Sent: 17 February 2025 15:40
To: pollution <pollution@leicester.gov.uk>
Subject: Fw: Re. Garage burning rubbish on the pavement Abingdon road Leicester. City warden advise 17 2 25

Please see below could you please offer me some advise

Regards

Stoneygate

From:
To:
Cc: [city-warden](#)
Subject: Abingdon Rd
Date: 10 September 2024 08:45:00
Attachments: [Case PDF.pdf](#)

Dear

I hope you are well and thank you for contacting Leicester City Council regarding parking on and around Abingdon Rd. Sorry to hear of the issues around here. We are aware of the parking problems around here and do have 2 wardens on this beat daily. We can only do so much regarding the parking as we cannot be on one street the whole time as our wardens have a whole area that needs patrolling. We will continue to monitor and enforce to any vehicles parked on restrictions.

I have copied in the City Wardens regarding the garage repairing vehicles on the highway, I know they have previously dealt with this garage regarding this.

Hopefully this helps.

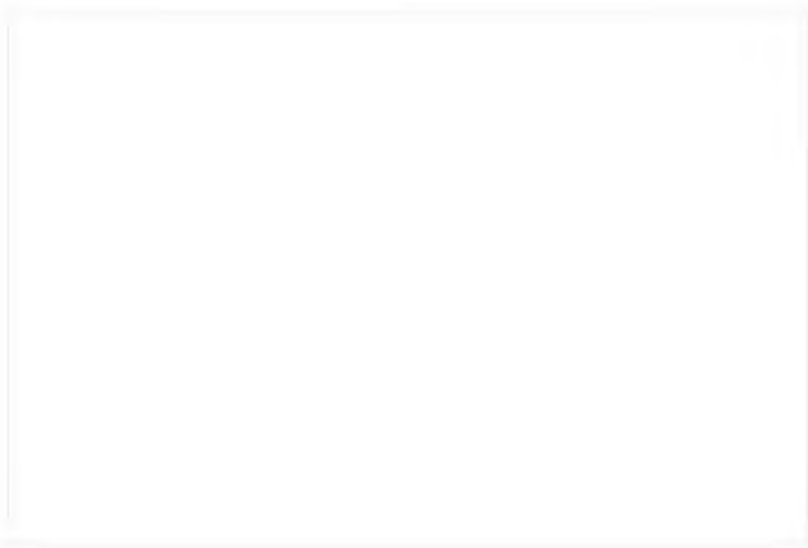
Kind regards,

Parking Enforcement
Civil Enforcement & Traffic Regulation
Planning, Development & Transportation
Leicester City Council

Email: Parking-enforcement@leicester.gov.uk

Report Illegal Parking

Case raised by: Case created: 09/09/2024 08:15:40 Product: Service



Please record the contact channel:

Please record the contact channel
Email/Eform

Where is the vehicle parked?:

Select Street	Help us find it, are there any nearby addresses or landmarks?
St James Road, Leicester, Leicester City	Car parking Parking around the garage in Abingdon Rd.. The garage using public road for repairs, customer cars are parked on yellow lines and residential parking spaces and on pavements blocking passage for pedestrians. Total chaos. Traffic wardens' tickets have little effect. Time for the local authority took decisive action to end this abuse of residents' basic rights.

What is the registration number of the illegally parked vehicle?:

What is the vehicle make and model?:

Please provide a brief description of the problem. :Car parking

Parking around the garage in Abingdon Rd.. The garage using public road for repairs, customer cars are parked on yellow lines and residential parking spaces and on pavements blocking passage for pedestrians. Total chaos. Traffic wardens' tickets have little effect. Time for the local

authority took decisive action to end this abuse of residents' basic rights.

upload1:

Upload a file or photo

Agent details:

Are you making this enquiry on behalf of someone else?
No

Customer details:

Title	First Name	Surname	Phone Number	Mobile Number	Email Address
--------------	-------------------	----------------	---------------------	----------------------	----------------------

Customer Address:

Flat	House number	Street	Town	County	Postcode
-------------	---------------------	---------------	-------------	---------------	-----------------

:

From: [parkingpermits](#)
To:
Subject: FW: Missing permit post
Date: 13 March 2025 10:00:27

From:
Sent: 25 August 2021 14:07
To: parkingoffice <parkingoffice@leicester.gov.uk>
Subject: Missing permit post

Hello

I am a resident of Abingdon road and I have had enough of the garage using the permit areas for their cars, they get to use these as the sign has been removed from the post therefore they cannot face a penalty for the tickets as there is no signs.

Please see the attached pictures and get this matter resolved and resigned.

I pay for a permit and therefore end up having to park on a single yellow to only be standing at my window to make sure I don't get a ticket and risk having to pay when the garage men are getting away with this. I am a fed up permit holder and if this does not get resolved I will quite happily get the counsellor involved as it's gone on for too long.





From: [Customer-serviceline](#)
To: [parkingoffice](#); [parkingoffice](#)
Subject: 4 FW: Repairing cars on the street - Environment Dept
Date: 05 January 2024 09:34:37
Attachments: [image001.png](#)
[image004.png](#)
[image006.png](#)
[image008.png](#)
[image009.png](#)
[image011.png](#)
[image012.png](#)
[image002.png](#)
[image007.png](#)
[image015.png](#)

FYA

From:
Sent: 04/01/2024 11:19:57
To: customer.services@leicester.gov.uk
Subject: Repairing cars on the street - Environment Dept

Hi,

I phoned Leicester City Council today to report cars are being repaired on the street by a garage named JC Motors.
The address is Abingdon Road, Leicester, LE2 1HA.

I was advised by your adviser by the name of _____ to send you an email and explain the situation and send photos of the car parked blocking the gates. Car parked on double yellow lines and on pavement and blocking _____ and it is an environmental issue.

I am attaching a photo of a car blocking the metal gate which is parked on double yellow lines and on pavement.

_____ This is a daily occurrence.

Please do not hesitate to contact me for further information. See below of our contact details.

I await your response.

With kind regards

Thank you
Kind Regards

Reported by on 04/03/2025 13:30

“Garage with vehicles everywhere being fixed on the pavement , causing obstruction of road and pavement. Public safety issue.”



<https://love.leicester.gov.uk/reports/report/>

From: cw-lovecleanstreets
To:
Subject: Near , Abingdon Road, Leicester, LE2 1HA - 4588878
Date: 05 March 2025 11:26:37
Attachments: image001.jpg

From: cw-lovecleanstreets

To:

Subject: Near Abingdon Road, Leicester

Date: 04 March 2025 10:45:09

Attachments: image001.png

image002.png

image003.png

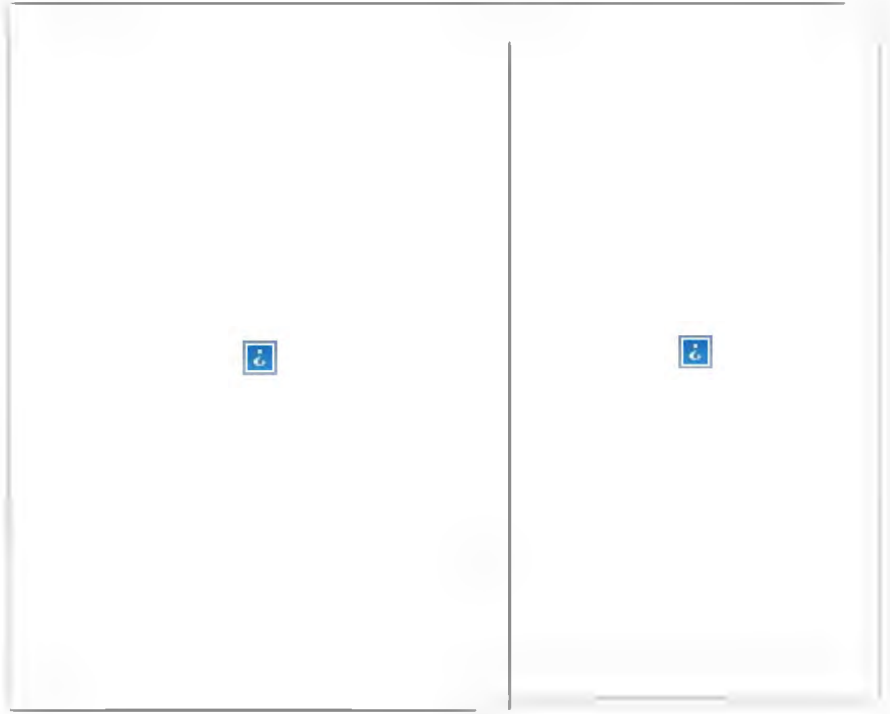
<https://love.leicester.gov.uk/reports/reports/>

Reported by

on 01/03/2025 10:49

Cars being fixed on the pavement and the street AGAIN. Ignoring this issue the council is now being negligent. This is a small backstreet there should not be traffic jams! Pavement difficult to negotiate and normal passage of traffic impacted. Hazardous waste, risk to public safety.

Video evidence also available however this app won't allow that to be uploaded.



Kind regards,

Admin and Business Support
Leicester City Council



www.leicester.gov.uk

From:
To:
Subject: RE: Abingdon Rd
Date: 06 October 2023 08:39:00

Good morning,

Thank you for your response. I understand now. I did wonder why the email had come back to me.

The email for the City Wardens is:

city.wardens@leicester.gov.uk

I will continue to make sure there are added patrols and I hope this helps. I also hope something gets resolved with the garage.

Kind regards,

Parking Enforcement
Civil Enforcement & Traffic Regulation
Planning, Development & Transportation
Leicester City Council

Email: parking-enforcement@leicester.gov.uk

From:
Sent: 06 October 2023 01:26
To:
Subject: Re: Abingdon Rd

Hi

I'm fine thanks, you?

That message was supposed to go to City Wardens, I went via the Gov website to email City Wardens but seems it has gone to parking enforcement instead? Seems the emails have not been going to City Wardens.

When I said nothing has been done this was under the assumption City Wardens got my email and it was in regards to the Garage working on vehicles in the middle of the road and blocking the pavement and parking spots with barriers.

Is there a direct email address for City Wardens so I can ensure they are receiving my emails? As I would like to report all the illegal practices currently being carried out by the garage.

Thanks,

From: [@leicester.gov.uk](mailto:leicester@leicester.gov.uk)>
Sent: 05 October 2023 13:42
To:
Subject: RE: Abingdon Rd

Hi

I hope you are well. I'm just emailing in response to your complaint about nuisance parking on Abingdon Rd. You mentioned that you sent an email 2 weeks ago and nothing has been done. What is this in regards to because like I mentioned to you previously, I will get more visits to the street which I have done.

I was there myself on patrol just this last Sunday. It is still on our request list which has been

getting covered weekly. I'm sure you can appreciate that we are doing all we can to try and alleviate the parking problems here however, its not the only street with nuisance parking and our wardens have whole areas that need covering, so no one can be here 24/7.

I do understand your frustration but at this point, there isn't any more we as Parking Enforcement can do other than what we are already doing.

In regards to the garage, have you received a response from the City Wardens?

Kind regards,

Parking Enforcement
Civil Enforcement & Traffic Regulation
Planning, Development & Transportation
Leicester City Council

Email: Parking-enforcement@leicester.gov.uk

From:

Sent: 14 September 2023 08:36

To:

Subject: RE: Abingdon Rd

Good morning

Thank you for your update. As mentioned, I did get our wardens to come and patrol and they did visit twice. They mentioned they moved all vehicles off double yellow lines both times. We do have to give grace periods for vehicles parked on this restriction so they wouldn't be given tickets straight the way anyway.

If the drivers are with their vehicles then our wardens were right to question them beforehand and give them time to move as this also avoids confrontation and its best for the safety of the wardens.

They explained all vehicles were moved off restriction and that's what their job is.

I will keep this on our request list as a **must do** going forward.

Kind regards,

Parking Enforcement
Civil Enforcement & Traffic Regulation
Planning; Development & Transportation
Leicester City Council

Email; Parking-enforcement@leicester.gov.uk

From:

Sent: 13 September 2023 17:09

To:

[@leicester.gov.uk](mailto:leicester@leicester.gov.uk)>

Subject: Re: Abingdon Rd

Hi,

Just a little update on this. Upon leaving my house around 2pm I seen traffic wardens on our street. They were actively talking to the garage workers, laughing and joking with each other, as far as I could tell, not even one of the cars belonging to the garage got given a ticket even though they were parked on yellow lines, double yellows and ACROSS the

pavement.

I think at this point it may be better to get the police involved so they can sort out the issues on the street and also take a look at some of the traffic wardens as clearly they are not fit for purpose.

From: @leicester.gov.uk>

Sent: 13 September 2023 08:42

To:

Subject: RE: Abingdon Rd

Good morning,

Us putting it on our request list for extra patrols is the only other option for us to do as I'm sure you can appreciate we can't be there 24/7 as the wardens have a whole area to patrol. When did you send an email? Because if someone complains about a certain street we will always try and resolve the situation by either sending more wardens or adding it to the request list. This means it does then get patrolled more frequently at different times throughout the day from different shifts.

I will get the wardens on this beat to come today at least twice and hopefully this helps.

Regarding the garage and them working on their vehicles on the road, I believe you have been in contact with the City Wardens for this as this isn't our department that deals with that.

Kind regards,

Parking Enforcement
Civil Enforcement & Traffic Regulation
Planning; Development & Transportation
Leicester City Council

Email; parking-enforcement@leicester.gov.uk

From:

Sent: 12 September 2023 18:37

To: @leicester.gov.uk>

Subject: Re: Abingdon Rd

Hi,

Thanks for the reply.

Unfortunately these issues have been ongoing for a very long time now and the last time I sent an email, I got exactly the same answer 'we will send more traffic wardens' which NEVER happened.

I can say with 100% certainty that the wardens (multiple wardens do this) ask the garage which vehicles are his/customers so they DO NOT give him tickets on any of his/customers cars, regardless of whether they are parked in a residents bay/single yellow/double yellow. It has gone beyond inconvenience and is now a legal matter. I have done some research into this and as far as I can tell, it is fully ILLEGAL for a garage to work on vehicles on any public road and also illegal to use barriers to block off certain parts of the pavement.

Thanks.

From: @leicester.gov.uk>

Sent: 12 September 2023 12:44

To:

Subject: Abingdon Rd

Hi

I hope you are well and thank you for contacting Leicester City Council regarding parking on Abingdon Rd. I'm sorry you have experiencing difficulties here. I will add this to our request list for extra patrols which will hopefully help alleviate the parking problems. I can assure you the wardens would not let anyone park on restriction/or without a permit.

We do actually patrol this street quite regularly as we know the parking can get quite bad and have received other complaints.

I hope this helps and please don't hesitate to contact Leicester City Council if you have any further questions.

Kind regards,

Parking Enforcement

Civil Enforcement & Traffic Regulation

Planning; Development & Transportation

Leicester City Council

Email; Parking-enforcement@leicester.gov.uk

From: [parking-enforcement](#)
To: : [city-warden](#); [parking-enforcement](#); [cleansingservices](#); [noiseteam](#)
Cc:
Subject: RE: Abingdon Road
Date: 12 December 2024 09:59:00
Attachments: [image001.png](#)

Hi

Parking Enforcement have received many complaints regarding the parking on Abingdon Rd. Also many Love Leicester reports come through. It is currently patrolled daily by 2 CEOs but has also been added to our request list for extra patrols throughout the day. If we ever get a phone call regarding the parking (which also happens) we always try and send a warden back there.

Kind regards,

Parking Enforcement
Civil Enforcement & Traffic Regulation
Planning, Development & Transportation
Leicester City Council

Email: parking-enforcement@leicester.gov.uk

From: @leicester.gov.uk>
Sent: Thursday, December 12, 2024 6:45 AM
To: city-warden <city.warden@leicester.gov.uk>; parking-enforcement <parking-enforcement@leicester.gov.uk>; cleansingservices <cleansingservices@leicester.gov.uk>; noiseteam <noiseteam@leicester.gov.uk>
Cc: @leicester.gov.uk>
@leicester.gov.uk>
Subject: Abingdon Road
Importance: High

Dear All,

I hope this message finds you well.

We have been in contact with the Police regarding ongoing concerns related to antisocial behaviour (ASB) along Abingdon Road. I kindly request your assistance in confirming whether you have received any reports concerning noise, fly-tipping, cleansing, or parking-related issues or violations in the area.

Additionally, we have observed that residents are leaving their bins outside within the limited space available. Could this matter be investigated, and could steps be taken to encourage residents to store their bins within their properties?

Furthermore, there is a piece of vacant land on the corner of Abingdon Road, opposite St. Anne's Catholic Church, which appears to be in poor condition. Could

you please confirm if any complaints have been received regarding this issue and provide an update on any actions that may have been taken?

Lastly, given the nature of the ASB, could you confirm if any reports of noise-related nuisances have been received? If so, what actions have been taken to address these concerns?

Thank you for your attention and support regarding this matter.

Kindest Regards,

**Community Safety
Safer Communities
Neighbourhood and Environmental Services
Leicester City Council**

communitysafety@leicester.gov.uk

To Report ASB to the Community Safety Team please click [ASB - Report it](#)

Or use our QR code on any mobile device



NO PARKING

**PLEASE KEEP
CLEAR AT ALL TIMES
THANK YOU**



30

Lyca Mobile
EUROPA
Connect your world



NO PARKING

PLEASE KEEP
CLEAR AT ALL TIMES
THANK YOU



10/10

NO PARKING
EXCEPT BY PERMIT
ISSUED BY THE
CITY OF BOSTON