

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

All relevant information regarding the pavement works immediately outside the train station that resulted in the removal of the drop kerb at the old entrance. In particular, why was continued access by cyclists not allowed by retaining a section of drop kerb (the works removed the drop kerb so cyclists now have to dismount in the busy bus lane prior to accessing the station).

ANSWER

The closure of the train station entrance and the prohibition of entry for all vehicles was a decision made by the owners of the building and through a planning permission. We as a local authority facilitated this by making the necessary alterations to the public highway(footway).

Any enquiries as to getting into the station needs to be directed to Network Rail as we believe you may have already done.

The new entrance for all vehicles is signposted from Conduit Street.

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If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager
Information and Customer Access**

**Leicester City Council
FREEPOST (LE985/33)**

**New Walk Centre
LEICESTER LE1 6ZG**

e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow SK9 5AF

Telephone: 01625 545 700

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.