

## **FREEDOM OF INFORMATION ACT 2000**

Your request for information has now been considered and the Council's response to your questions is shown below.

### **You asked:**

**Please can you provide under the Freedom of Information Act, the information requested below for each of the following calendar years (i.e. January-December in each case):**

**2009**

**2010**

**2011**

**2012**

**a) Total number of safeguarding referrals/investigations\* with regard to all nursing and residential homes for the elderly in your local authority area**

The information provided below relates to those safeguarding referrals / investigations received for those aged 65 and over where the location of alleged abuse was in residential / nursing care homes

1st August 2009 to 31<sup>st</sup> December 2009 = 49\*

\*Please note that referrals for the full calendar year are not available as this information was only collected from mid July 09 onwards. Abuse for Vulnerable Adults (AVA) was introduced by the Department of Health in this year and the period of statutory return was from 1<sup>st</sup> October 2009 onwards. As this was a new collection and the method of collection changed, the number of referrals provided is significantly lower than future years. Hence the above figure is to be used with caution as it may not be comparable with future years.

1<sup>st</sup> January 2010 to 31<sup>st</sup> December 2010 = 300

1<sup>st</sup> January 2011 to 31<sup>st</sup> December 2011 = 318 (6% increase in referrals / investigations as compared to 2010)

1<sup>st</sup> January 2012 to 31<sup>st</sup> December 2012 = 479 (51% increase in referrals / investigations as compared to 2011)

**b) Number of safeguarding referrals/investigations\* with regard to the specific homes listed below:**

**Harley Grange Nursing Home  
Leacroft**

**Many thanks,**

**\*NB The data we are seeking is the number of all safeguarding alerts which are referred for investigation. We recognise that some parts of the NHS use the term "referral" to describe cases which are referred for investigation.**

Leicester City Council can neither confirm nor deny it holds any information relevant to your request as the duty in s1(1)(a) of the Freedom of Information Act 2000 does not apply, by virtue of the following exemptions:

Section 30(3) Investigations  
Section 41 Information provided in confidence  
Section 43 Commercial Interests

Confirmation or denial that any other information exists could provide reassurance to the general public that the home is effectively managed. However, it could also hinder investigations, should any be underway, or prevent people from coming forward if they know the Council must release such information into the public domain. It could also have an adverse impact on the commercial viability of the home or those individuals working there.

The Authority reports incidents that have been recorded and / or investigated in care homes to the Government, these statistics are published on the NASCIS website. <https://nascis.ic.nhs.uk/>. This can assure the public that the Council monitors and inspects care homes regularly.

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager**  
**Information and Support**  
**Leicester City Council**  
**FREEPOST (LE985/33)**  
**New Walk Centre**  
**LEICESTER LE1 6ZG**  
e-mail: [info-requests@leicester.gov.uk](mailto:info-requests@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office**  
**Wycliffe House**  
**Water Lane**  
**Wilmslow SK9 5AF**  
**Telephone: 01625 545 700**  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.