

FREEDOM OF INFORMATION ACT 2000 ENVIRONMENTAL INFORMATION REGULATIONS

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

Reference: Water carrying Pipe maintenance and repair

With specific regard to the above, for all properties owned by Leicester City Council and or which fall under your jurisdiction, we would be most grateful, in accordance with the Freedom of Information Act 2000, if you would kindly advise the following:

1) Is such work stated above handled directly by your employees, or contracted out and provided by a third party

ANSWER

Maintenance of water systems within LCC Non-Domestic buildings are provided by contractors. We are currently in the procurement process for a contract to provide the responsive repairs and small works.

2) If contracted out, please advise full contact details of the contracted service Provider and the contact details of your employee who is responsible for managing these Provider contracts.

Water Hygiene - Risk assessment, water system planned maintenance:

Integrated Water Services
Wood End Lane,
Fradley,
Lichfield,
WS13 8NF
Tel: 01543 445700 | Fax: 01543 445717
e-mail: contact@integrated-water.co.uk

Responsive Repairs and Small Works:

- AT Services
Whittle Estate
Cambridge Rd
Whetstone,
Leicester LE8 6LH
Tel: 0116 286 9804
E-mail: atservices@webleicester.co.uk
- Olivetti Construction Ltd
2a Peatling Road
Countesthorpe

Leicester
LE8 5RD
Telephone: 0116 277 7771
Email: info@oliveticonstruction.co.uk

The Council employee responsible for managing these provider contracts is
John Stevens,
Interim Director of Property,
Leicester City Council
Welford Road
Leicester
LE1 6ZG
Tel: 0116 252 8002
Email: john.stevens@leicester.gov.uk

3) Do you, as an Authority, specify the type of maintenance / repair procedure to be adopted and if so who determines these requirements, or is this recommended by the Provider stated in (2) above.

Service Requirements are specified by ourselves and included in a technical specification as part of our tendering procedure.

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Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager
Information and Customer Access
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG**

e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.