

## FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

### You asked:

1. Are there any contractors which handle waste at the moment?
2. If yes, then which company and I would like to see copy of agreement with terms and conditions with them?
3. When is going to be new tender, if there is one.

### ANSWER

The competent authority for holding the register of waste carriers in Leicestershire is the Environment Agency and not Leicester City Council. Therefore the Council does not hold this information so this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

The Environment Agency's web site can be found at: <http://www.environment-agency.gov.uk/>

Their other contact details are:

Telephone: 03708 506 506 (Mon-Fri, 8am - 6pm)

Minicom service: For the hard of hearing a minicom service is also available by calling 03702 422 549

Email: [enquiries@environment-agency.gov.uk](mailto:enquiries@environment-agency.gov.uk) (do not use for reporting environmental incidents)

Postal address: National Customer Contact Centre PO Box 544 Rotherham S60 1BY

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager**  
**Information and Customer Access**  
**Leicester City Council**  
**FREEPOST (LE985/33)**  
**New Walk Centre**  
**LEICESTER LE1 6ZG**

e-mail: [info.requests@leicester.gov.uk](mailto:info.requests@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office**

**Wycliffe House**

**Water Lane**

**Wilmslow SK9 5AF**

**Telephone: 01625 545 700**

[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.