

## **FREEDOM OF INFORMATION ACT 2000**

Your request for information has now been considered and the Council's response to your questions is shown below.

### **You asked:**

**There are regular payments to 'VMedia Pay Ltd', for 'Wan/Telephony' as well as 'Infrastructure Team'. All these payments are categorised under 'Communications Equipment Lease/Rental'. What are these payments for? Mobile networking/internet connectivity/landlines?**

### **ANSWER:**

The payments are for landline rentals and call costs made to Virgin Media Business

**There is a payment to 'BT Payment Services Ltd' that is categorised under 'Telephony Lease/Rental', but the description of this spending is 'Schools Catering - Eyres Monsell'. Does this payment actually have anything to do with Telecommunications?**

This is for the line rental and calls costs for a BT phone line installed in a School Kitchen.

**Regular payments to 'Esendex Ltd' for 'Wan/Telephony', do these payments relate to mobile telecoms, landlines, or internet networking?**

Esendex is a SMS messaging provider. We use their services to send out SMS text messages for housing repair appointments, library book reservations etc.

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If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager  
Information and Customer Access  
Leicester City Council  
FREEPOST (LE985/33)  
New Walk Centre**

**LEICESTER LE1 6ZG**

e-mail: [info.requests@leicester.gov.uk](mailto:info.requests@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office**

**Wycliffe House**

**Water Lane**

**Wilmslow SK9 5AF**

**Telephone: 01625 545 700**

[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.