

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

What suppliers currently provide IT systems to Children's Services (Early years and Social Care) What are the systems they provide (Admissions, SEN, FIS, Children's Centre's, Free Schools Meals, Children Support Services)

ANSWER:

Early years – Supplier is Capita, the system is ONE

Social Care – This is currently OLM's CareFirst but transitioning to Liquidlogic, their system will also be called Liquidlogic.

Admissions – Capita ONE

SEN – Capita ONE

FIS – Capita ONE

Children's Centre's – Capita, the system is eStart

Free Schools Meals – Capita ONE

Children Support Services – Supplier is Capita and again the system is ONE.

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If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager
Information and Customer Access
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre**

LEICESTER LE1 6ZG

e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow SK9 5AF

Telephone: 01625 545 700

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.