

## **FREEDOM OF INFORMATION ACT 2000**

Your request for information has now been considered and the Council's response to your questions is shown below.

### **You asked:**

**The Department for Communities and Local Government has asked your local authority to work with a target number of 'troubled families' over three years. Under the Freedom of Information Act 2000, please can you tell me as of 1<sup>st</sup> March 2013:**

- 1. The total number of 'troubled families' your local authority is to work with over the three years?** [1140](#)
- 2. How many families in your local authority have been identified to work with under the Troubled Families programme?** [681](#)
  - a. Of these, how many families fit all three of the Government's criteria of youth crime or anti-social behaviour, truanting, and an adult on out-of-work benefits?** [61](#)
- 3. What 'local criteria' are you using to identify families beyond the Government's stipulated criteria?**  
[At present we are not applying local discretionary criteria to the Central Government definition.](#)
- 4. How many families in your local authority have been 'attached', that is, have consented to engage in the programme?**  
[We have started work with 454 families](#)
- 5. How many families in your local authority have declined to consent to being involved in the programme?**  
[This information is not available at this time. Therefore this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.](#)
- 6. Whether you are contracting out to voluntary sector organisation(s) to deliver the Troubled Families programme?** [No](#)
  - a. If yes, please state which, and whether it is all or some of the direct delivery.** [N/A](#)

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the

Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager**  
**Information and Support**  
**Leicester City Council**  
**FREEPOST (LE985/33)**  
**New Walk Centre**  
**LEICESTER LE1 6ZG**  
e-mail: [info-requests@leicester.gov.uk](mailto:info-requests@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office**  
**Wycliffe House**  
**Water Lane**  
**Wilmslow SK9 5AF**  
**Telephone: 01625 545 700**  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.