

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

1. How many assaults have been reported against Leicester City Council's housing staff* in 2012 and also in the first quarter of 2013?
2. For each of these years, how many of these assaults were verbal?
3. For each of these years, how many of these assaults were physical?

* If your local authority has an arm's-length management organisation(s), please include incidents affecting ALMO staff.

Answer:

Year	Number of verbal assaults?	Number of physical assaults?	Total number of assaults?
2012	72	12	84
2013 (January to March)	24	03	27

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If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)**

**New Walk Centre
LEICESTER LE1 6ZG**

e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow SK9 5AF

Telephone: 01625 545 700

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.