

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

Name of main mobile phone telecommunications supplier, or main suppliers if you have more than one (e.g. Orange, Vodafone).

ANSWER:

EE

Have you changed mobile supplier at any point within the last 24 months? If so, who did you change from and to, and when was this.

No

Has there been any renegotiation on your existing contract within the last 24 months? If so, when was this, and please summarise changes.

Yes – new tariffs plus re-sign credits

Current contract start date

01/09/2011

Current contract end date

31/08/2013 However airtime runs for 24 months from activation date i.e. no co-termination

Total spending on mobile phone telecommunication contracts - detailing separately the rental charges, any usage costs and any other costs - by Leicester City Council in 2011, by quarter (please show what months each quarter refers to). If there is more than one supplier please give these figures by supplier.

Q1 Apr – Jun = £127,989

Q2 Jul – Aug = £132,294

Q3 Oct – Dec = £120,651

Q4 Jan – Mar = £92,203

If this contract includes 'free' handsets: please give number and make/model of handsets included. (e.g. the contract payment includes 2000 Blackberry handsets)

None

If handsets are purchased separately: please detail cost of handsets, by model, and show numbers of these purchased in 2011, giving total spend on handsets.

Records prior to 2012 are not clear due to our finance system and the way in which these were ordered. We would have to check each order separately and this would take us over the 18 hour time limit.

Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the appropriate limit, which for local government is set at £450. This represents the estimated cost of one person spending more than 18 hours in determining whether the department holds the information, locating, retrieving and extracting the information.

This is therefore a Refusal Notice under section 17.1 of the Freedom of Information Act, because under the provisions of section 12.1 of the Act, the Council estimates that to comply with your request in its current form will exceed the appropriate limit.

Total spending on mobile phone telecommunication contracts - detailing separately the rental charges, any usage costs and any other costs - by Leicester City Council in 2012, by quarter (please show what months each quarter refers to).

Q1 Apr – Jun = £83,902

Q2 Jul – Aug = £57,243

Q3 Oct – Dec = £86,082

Q4 Jan – Mar = £91,747

Note Q 2 includes a retrospective credit for 2012/Q3 when the contract started.

If this contract includes ‘free’ handsets: please give number and make/model of handsets included. (e.g. the contract payment includes 2000 Blackberry handsets)

None

If handsets are purchased separately: please detail cost of handsets, by model, and show numbers of these purchased in 2012, giving total spend on handsets.

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For 6 and 7 please state whether the figures are NET (payments to suppliers not including VAT) or Gross (payments to the suppliers with VAT added).

Net

If the council reports total spend by financial year please provide data for 2011 financial year (Apr 2011 - Mar 2012) and 2012 financial year (Apr 2012 - Mar 2013), by quarter.

Figures are by Financial year/quarters

Tariff Structure:

For your main mobile phone contract, what is the core tariff structure?

Low line rental. All calls paid for.

Does it have a pool of shared minutes for all employees to share, or does every employee get a set number of minutes (as in an individual consumer contract)?

No pool

- If shared, how many minutes are available in the pool?
- How many employees is this shared between?
- What are the fair usage limits?
- If set, how many minutes per employee?

Not applicable.

Are there any “free calls” included, eg. calls to landlines or to other mobiles on the same network?

No inclusive minutes

- Is this for all your employees?
- If so, what are the fair usage limits?

Not applicable.

Is there a pool of shared texts, or a set number per individual?

No pool

- If shared, how many texts are available in the shared pool?
- How many employees is this shared between?
- What are the fair usage limits?
- If set, how many texts per employee?

Not applicable.

Is there a pool for shared data use, or a set amount per individual?

No pool

- If shared, how much data is available in the pool? (MB)
- How many employees is this shared between?
- What are the fair usage limits?
- If set, how much data per employee? (MB)

Not applicable.

What are the rates for minutes (eg x pence/min), texts (eg x pence/text) and data (eg x pence/MB) once usage exceeds the allowance?

Min = 2.75p/min

Text = 3p/msg

Data = 4p/Mb

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If you are dissatisfied with the handling of your request please write to:

Information Governance Manager

Information and Support

Leicester City Council

FREEPOST (LE985/33)

New Walk Centre

LEICESTER LE1 6ZG

e-mail: FOIA@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow SK9 5AF

Telephone: 01625 545 700

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.