

## FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

### You asked:

Please can you send me the organisation's Local Area Network (LAN) including private contracts, which may include the following:

- Individual Support and Maintenance
- Managed
- Cabling

Existing Supplier: Who is the current supplier?

### ANSWER:

Leicester City Council has no specific supplier for cabling systems. We utilise companies from an approved list of contractors usually Call Connect, Icon. The only core network equipment is covered on a maintenance contract with Nowcom. All LAN management is carried out by our own staff.

Annual Average Spend:

What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.

Nowcom = £70,000

Number of Users:

Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.

There is no contract for the whole of the LAN just for hardware maintenance on the core network but whole estate is around 7500 connected ports/users.

Contract Type:

Managed, Maintenance

Maintenance

Hardware Brand:

What is the hardware brand of the LAN equipment?

Cisco

Contract Description:

Please provide me with a brief description of the overall contract.

Hardware maintenance for core network equipment only.

Contract Duration:

What is the duration of the contract is and can you please also include any extensions this may include.

One year.

Contract Expiry Date:  
When does the contract expire?

31 Mar 2014

Contract Review Date:  
When will the organisation is planning to review the contract?

01 Feb 2014

Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

The person with overall responsibility is;  
Jill Craig – Director for Information and Customer Access.  
[Jill.craig@leicester.gov.uk](mailto:Jill.craig@leicester.gov.uk)  
0116 252 7407

If the LAN maintenance is included in-house please include the following information:

Hardware Brand:  
What is the hardware brand of the LAN equipment?

Cisco

Number of Users:  
Please can you provide me with the number of users this contract covers.  
Approximate number of users will also be acceptable.

7,500

Responsible Officer:  
Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

The person with overall responsibility is;  
Jill Craig – Director for Information and Customer Access.  
[Jill.craig@leicester.gov.uk](mailto:Jill.craig@leicester.gov.uk)  
0116 252 7407

If the contract is also expiring within the next three months please state what the likely outcome will be.

Not applicable

If the contracts within the response are under four months old can you please state the shortlist of suppliers that bid on this contract?

Not applicable

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager  
Information and Customer Access**

**Leicester City Council  
FREEPOST (LE985/33)**

**New Walk Centre  
LEICESTER LE1 6ZG**

e-mail: [info.requests@leicester.gov.uk](mailto:info.requests@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office  
Wycliffe House**

**Water Lane  
Wilmslow SK9 5AF**

**Telephone: 01625 545 700**

[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.