

## **FREEDOM OF INFORMATION ACT 2000**

Your request for information has now been considered and the Council's response to your questions is shown below.

**You asked:**

**The bullet points below are a summary of the documents and records maintained by the Council that I request a copy of, and, questions aside require answering.**

- a) A copy of all the notifications from the public between 17th of September 2012 and 18th of February 2013 on Robinson Road**

### **ANSWER**

Customer service request 88071 is the only that was received during that period, copy attached.

- b) Notification to the public of the pothole (s) on Robinson Road.**

Warning signs were not put out on Robinson Road.

- c) Inspection regime for this stretch of road.**

Robinson Road is routinely inspected two times per year.

- d) Inspection report from the 17 September 2012 and 18th of February 2013**

Please find attached a copy of inspection ledger showing details of inspection carried out during that period and repair orders issued as a result of the inspection.

- e) The category this particular pothole was given.**

All potholes that exceed the intervention level and are to be repaired are given a category B.

- f) When this specific pothole was repaired?**

The pothole was repaired on 25th February 2013.

- g) When this specific pothole was first reported?**

The pothole was first reported on the customer service request 88071 dated 14th February 2013.

- h) What constitutes/factors are considered before a pot hole is given a category?**

All potholes that exceed our intervention level and are going to be repaired are given the same category, B.

**i) Were drivers notified of this particular pothole? If yes how?**

A bright yellow arrow was sprayed onto the road surface to indicate the location of the pothole to the repair gang as well as to try to warn drivers of its presence.

**j) What are the Council's policies for notifying drivers of potholes on the road?**

We do not put out warning signs to warn of a pothole in the road. Potholes are marked when they are on roads where it is safe to go into the carriageway.

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If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager  
Information and Customer Access  
Leicester City Council  
FREEPOST (LE985/33)  
New Walk Centre  
LEICESTER LE1 6ZG**

e-mail: [info.requests@leicester.gov.uk](mailto:info.requests@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow SK9 5AF**

**Telephone: 01625 545 700**

[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.