

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

I would be very grateful if you could provide me with the following information:

1. How many complaints have been received in relation to non-motor vehicles parked on the public highway.

ANSWER

Any complaint received about a caravan, trailer or similar on the highway is recorded in our teams Customer Contacts database under the heading of Highway Obstruction rather than a specific subject. Highway obstruction includes reports about skips, scaffolds, builders' materials, A-boards, shop displays as well as non-motor vehicles. Obstructions issues caused by overhanging trees and shrubs are recorded separately. 572 complaint records exist for Highway Obstruction for the period 01/04/2012 to 31/05/13.

2. For each complaint:

- a. Brief detail of the complaint and**
- b. What action was taken by the Local Authority, this should include**
 - i. The reason for the action (i.e. abandoned, obstruction, contrary to restrictions, clearer streets, following complains for x, etc.)**
 - ii. The basis, legal or otherwise, that enables the local authority to enforce the removal and / or destruction, etc of non motor vehicles.**

The attached spreadsheet gives limited details of the 572 complaints received about highways obstructions from 01/04/2012 – 31/05/2013.

During that period we removed four skips from the highway which were not licensed in accordance with the Highways Act 1980. They were emptied and put into secure storage and subsequently destroyed as they were not reclaimed by their owners. The costs of this action were invoiced to the relevant skip company.

3. A copy of the council's policy regarding the storage, enforcement, removal of non motor vehicles (on / from the public highway).

Leicester City Council does not have a policy specifically covering such issues.

The Council does not hold this information. Therefore this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000

because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

4. Any other information that relates to the authority's activities in this area, including but not limited to: council / committee minutes, internal meeting minutes, correspondence, reports, etc.

The relevant departments do not know of any other information held relating to this part of your request.

The Council does not hold this information. Therefore this part of the letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager
Information and Customer Access
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG**

e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk**

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.