

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

- 1.1 Who is the person and or persons responsible for premises within your organisation as defined under the Fire Safety Order? (Please provide contact details of the "responsible person or persons")**

ANSWER

We can confirm that we also hold this information. However we are withholding that information since we consider that to be an absolute exemption under section 40(2) (personal data), and this therefore constitutes a refusal under section 17 of the Freedom of information Act 2000.

- 1.2 Who is the person responsible for procuring the services of competent Fire Alarm system installation and service providers within your organisation?**

We can confirm that we also hold this information. However we are withholding that information since we consider that to be an absolute exemption under section 40(2) (personal data), and this therefore constitutes a refusal under section 17 of the Freedom of information Act 2000.

- 1.3 What is the total number of premises in your property portfolio/ estate with Fire Alarm Systems fitted?**

128 properties by Engineering Services

- 1.4 What Fire Alarm panels / systems are predominantly in use across all your buildings (make and model)?**

The most systems are made by the following manufacturers

GENT
JSB DEVICES
PROTEC
THORN
TYCO

- 1.5 Which Fire Alarm companies are currently maintaining your Fire Alarm systems and where are these Fire Alarms signalling too upon activation?**

ADT

- 1.6 How many False Alarms do you suffer on average in a month across all your buildings and what is the average estimated cost associated with attending to each false alarm activation?**

The Council does not hold this information. Therefore this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

- 1.7 Are you taking all reasonable steps to ensure that your Fire Alarm Systems are checked/ tested on a regular basis as required and how are you recording these checks?**

The Freedom of Information Act is used to request information held. This is not a request for specific identified information and therefore is not covered by the Act.

- 1.8 Are you taking all reasonable steps to ensure that your Fire Alarm Systems are maintained and serviced correctly?**

The Freedom of Information Act is used to request information held. This is not a request for specific identified information and therefore is not covered by the Act.

- 1.9 How do you verify / validate that your Fire Alarm systems have been tested, serviced and maintained correctly?**

The Freedom of Information Act is used to request information held. This is not a request for specific identified information and therefore is not covered by the Act.

- 1.10 Are you aware that there is a simple non intrusive low cost add on device that can be fitted to each of your Fire Alarm panels by any competent Fire Alarm company, that will provide you with instant access to all your Fire Alarm System / Panel data such as weekly tests, service inspections, individual device activations, Fire Alarm verification and False Alarm management via any PC, tablet or Smartphone with WEB access?**

The Freedom of Information Act is used to request information held. This is not a request for specific identified information and therefore is not covered by the Act.

- 1.11 Would you consider such device / solution to compliment your management procedures for complying with the Fire Safety Order whilst at the same time helping reduce your false alarms and operating costs?**

The Freedom of Information Act is used to request information held. This is not a request for specific identified information and therefore is not covered by the Act.

- 1.12 As you can see from the above, it is now possible for you to monitor all you're Fire Alarm system online and in real time using low cost proven technology currently available on the market that pays for itself by reducing your ongoing costs. With this in mind, would you like one of our senior consultants to contact you and arrange an appointment to meet with you and discuss how we can assist you in enhancing your**

management procedures by deploying a compliance monitoring system for your Fire Alarm systems?

The Freedom of Information Act is used to request information held. This is not a request for specific identified information and therefore is not covered by the Act.

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If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager
Information and Customer Access
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG**

e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk**

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.