

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

I am applying under the terms of the Freedom of Information Act for the following information about your current HR and Payroll solution or service. Please can you provide information for the below:

- 1. The name of your current HR/Payroll software solution and provider. (If this is outsourced provide the name of the outsourcing provider.)**

ANSWER: The software provider is NorthgateArinso and the software used is ResoureLink

- 2. The date that the contract was signed with your HR/Payroll provider.**

September 2004.

- 3. The length of the current contract term for both HR and Payroll.**

We had a contract for 10 years and have negotiated a further 3 years. In total 13 years.

- 4. The value of the current contract.**

£2,040,000.00

- 5. The date that the HR and Payroll contracts are due to be renewed.**

September 2017.

- 6. How many employees are there in your organisation?**

The Headcount is 15,730.00 (including school based staff).

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the

information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: FOIA@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.