

## FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

**You asked:**

- 1. How much did your organisation spend last year on training within the IT department?**

ANSWER: £51,117.40

- 2. Please furnish me with the names of the training organisations that the IT training budget was spent with and how much was spent with each organisation.**

Act Now Training Ltd	£5,086.40
Capita Business Services Ltd	£1,150.00
Govnet Communications	£225.00
Higher Mapping Solutions	£100.00
Naace (Trading) Ltd	£200.00
Pin-Point Training Ltd	£5,725.00
Prima IT Ltd	£7,700.00
QA Ltd	£25,000.00
Sec-1	£1,200.00
St John Ambulance	£265.00
Ultima Concepts	£3,000.00
Internal training	£1,466.00

- 3. I would like an organisational structure of the IT department complete with names of relevant directors, departmental heads and line managers.**

Please see attached Organisational structure of the IT department.

I can confirm that we also hold the names of line managers. However we are withholding that information since we consider that to be an absolute exemption under section 40(2) (personal data), and this therefore constitutes a refusal under section 17 of the Freedom of information Act 2000.

Junior members of staff names below Heads of Service are exempt from release under s40(2) of The Act as they are personal data and this therefore acts as a refusal notice under s.17 of The Act.

- 4. What databases, IT development technologies and operating systems are predominantly employed within your organisation?**

Databases – Microsoft SQL & Oracle

Operating Systems – Windows 2008 server, SUN Solaris & Windows 7  
IT Development Technologies – Microsoft Visual Studio 2010

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager**  
**Information and Support**  
**Leicester City Council**  
**FREEPOST (LE985/33)**  
**New Walk Centre**  
**LEICESTER LE1 6ZG**  
e-mail: [FOIA@leicester.gov.uk](mailto:FOIA@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office**  
**Wycliffe House**  
**Water Lane**  
**Wilmslow SK9 5AF**  
**Telephone: 01625 545 700**  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.