

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

Please can you provide me with the following:

For clarity, when I refer to cloud hosting, I mean when an application, system or website for which leicester city council is responsible for, is not running from a directly leicester city council, controlled server or resource. If required, this article provides a full definition:

http://en.wikipedia.org/wiki/Cloud_Hosting

Whilst we do not fully agree with the above definition of Cloud Hosting, there are others and all are open to miss-interpretation, we have used it to respond below.

- 1. a yearly breakdown of how much you spend on cloud hosting for the past five complete financial years**

ANSWER

We are not using what we would define as Cloud Services. However, using the above definition that you have provided then these applications / services would fall into it.

The services in our response are all specific supplier hosted and not all are accessible via the Internet – HR Payroll for example is accessed via a private circuit.

	Annual Cost	Notes
HR Payroll System	£97,541	Same Payment for last five years
Library RFID system	£30,968	New system 2013
Box office Ticketing System	£2,700	New system 2013
Website Hosting KCOM	£3,200	Same Payment for last five years
Connexions profile	£3,661.00	Commenced since Feb 2013
Connexions Lecap	£1,800	Commenced since Feb 2013
DMH Box office system	£15,000	New system 2013

2. the number of applications or systems which are fully cloud hosted - the number which are in-part cloud hosted.

There are 7 systems. 6 are fully out hosted and 1 part hosted.

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If you are dissatisfied with the handling of your request please write to:

Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: FOIA@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.