

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

I would like to submit a Freedom of Information Request relating to specific ICT contract(s) for Storage Hardware Maintenance and Storage Virtualisation Software which may include:

- **Server Hardware Maintenance**
- **Server Software Licensing (VMware, Solaris, Unix, Linux, Windows Server)**
- **Server Software Maintenance/Support (VMware, Solaris, Unix, Linux, Windows Server)**
- **Storage Area Network Maintenance/Support (EMC, NetApp etc)**

For each of the types of server ICT contracts above can you please send me the following data types:

- 1. Contract Title:**
- 2. Existing/Current Supplier:**
- 3. Hardware/software Brand(s): VMware, HP, Dell etc**
- 4. Number of Users: Number users within the organisation**
- 5. Operating System (Platform) : (Windows, Linux, Unix, VMWare etc.)**
- 6. Total number of Servers (Physical) per supplier:**
- 7. Total number of Virtual Servers per supplier:**
- 8. Total Contract Value: (For the whole duration of the contract, if the total value sent is per annum please state this in the response)**
- 9. Contract Duration: (Please can you also include notes if the contract includes any contract extension periods.)**
- 10. Contract Expiry Date:**
- 11. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)**
- 12. Brief Contract Description:**
- 13. Internal Contact: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include there full name, job title, direct contact number and direct email address.)**

If there is more than one supplier for these contract can you please split the contract individually for each supplier. So the information above which I am requesting is for each supplier.

If this service is part of a managed contract please can you send me the contract information for this managed service including Hardware Brand, Number of Users, Operating System, Number of Physical

Servers, Number of Virtual Servers and contact details of the internal contact responsible for this contract.

ANSWER: Please see attached spreadsheet for the above information.

The person with overall responsibility is;

Jill Craig – Director, Information and Customer Access

Email: Jill.Craig@leicester.gov.uk

Tel: 0116 252 7407

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

Information Governance Manager

Information and Support

Leicester City Council

FREEPOST (LE985/33)

New Walk Centre

LEICESTER LE1 6ZG

e-mail: FOIA@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow SK9 5AF

Telephone: 01625 545 700

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.