

## **FREEDOM OF INFORMATION ACT 2000**

Your request for information has now been considered and the Council's response to your questions is shown below.

**You asked:**

**(1) Could you please provide me with the following information in relation to admissions/placements of service users OVER 65 to CARE HOMES WITHOUT NURSING (Residential Care Homes) in the INDEPENDENT SECTOR (voluntary sec/private care home).**

**(1a) The number of PERMANENT PLACEMENTS made to Care Homes without nursing in the Independent sector EVERY MONTH in the last four years from August 2009 to July 2013**

**> Please note I require this information for EVERY MONTH, not the combined total number of placements made from August 2009 to July 2013 i.e.**

**the total number of permanent placements made to Care Homes without nursing in the Independent sector in August 2009 the total number of permanent placements made to Care Homes without nursing in the Independent sector in September 2009 the total number of permanent placements made to Care Homes without nursing in the Independent sector in October 2009 the total number of permanent placements made to Care Homes without nursing in the Independent sector in November 2009 the total number of permanent placements made to Care Homes without nursing in the Independent sector in December 2009 the total number of permanent placements made to Care Homes without nursing in the Independent sector in January 2010 the total number of permanent placements made to Care Homes without nursing in the Independent sector in February 2010 and so on . . . . up to and including the total number of permanent placements made to Care Homes without nursing in the Independent sector in July 2013**

**(1b) The number of RESPITE PLACEMENTS made to Care Homes without nursing in the Independent sector EVERY MONTH in the last four years from August 2009 to July 2013**

**(1c) The number of SHORT TERM (EXCLUDING RESPITE) placements made to Care Homes without nursing in the Independent sector EVERY MONTH in the last four years from August 2009 to July 2013**

**(2) Could you please provide me with the following information in relation to admissions/placements of service users OVER 65 to CARE HOMES WITH NURSING (Nursing Homes) in the INDEPENDENT SECTOR (voluntary sec/ private care home).**

**(2a) The number of PERMANENT PLACEMENTS made to Care Homes with nursing in the Independent sector EVERY MONTH in the last four years from August 2009 to July 2013**

**(2b) The number of RESPITE PLACEMENTS made to Care Homes with nursing in the Independent sector EVERY MONTH in the last four years from August 2009 to July 2013**

**(2c) The number of SHORT TERM (EXCLUDING RESPITE) placements made to Care Homes with nursing in the Independent sector EVERY MONTH in the last four years from August 2009 to July 2013**

**It is now apparent that the scope of your request is too wide. Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the appropriate limit, which for local government is set at £450. This represents the estimated cost of one person spending more than 18 hours in determining whether the department holds the information, locating, retrieving and extracting the information.**

**Identifying for each month which placements relate to short term placements (excluding respite) and respite placements will require the manual trawl of each agreement start date, end date or revised end date, to determine whether an individual had a continuous episode of care or whether a new placement was made in the month. The example below shows an individual who had 9 agreements during 2009, however, on further inspection, i.e. trawling through each record; we found that the agreements related to a placement made in Apr 2009 and one made in Sep 2009.**

<b>Start date</b>	<b>End Date</b>	<b>Revised end date</b>
<b>07/Apr/2009</b>	<b>20/Apr/2009</b>	<b>21/Apr/2009</b>
<b>21/Apr/2009</b>	<b>05/May/2009</b>	<b>06/May/2009</b>
<b>06/May/2009</b>	<b>20/May/2009</b>	<b>21/May/2009</b>
<b>21/May/2009</b>	<b>03/Jun/2009</b>	<b>04/Jun/2009</b>
<b>04/Jun/2009</b>	<b>01/Jul/2009</b>	<b>02/Jul/2009</b>
<b>02/Jul/2009</b>	<b>15/Jul/2009</b>	<b>16/Jul/2009</b>
<b>16/Jul/2009</b>	<b>29/Jul/2009</b>	<b>30/Jul/2009</b>
<b>30/Jul/2009</b>	<b>26/Aug/2009</b>	<b>27/Aug/2009</b>
<b>20/Sep/2009</b>	<b>21/Oct/2009</b>	<b>22/Oct/2009</b>

**For 2009/10 alone we have just over 1000 service agreements relating to roughly 300 service users aged 65+. Spending just 10 minutes checking the records of each service user for 2009 (300) will put us over the 18 hour limit.**

**This is therefore a Refusal Notice under section 17.1 of the Freedom of Information Act, because under the provisions of section 12.1 of the Act, the Council estimates that to comply with your request in its current form will exceed the appropriate limit.**

**You may wish to refine your request by narrowing its scope or being more specific about what information you particularly wish to obtain. Please provide specific dates or period of time relevant to the information required. We do have a duty to advise and assist you in refining your request under s16 of the Act.**

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager  
Information and Support  
Leicester City Council  
FREEPOST (LE985/33)  
New Walk Centre  
LEICESTER LE1 6ZG**  
e-mail: [info-requests@leicester.gov.uk](mailto:info-requests@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow SK9 5AF  
Telephone: 01625 545 700**  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.