

## **Freedom of Information Act 2000 – tenants in rent arrears**

Your request for information has now been considered and the Council's response to your questions is shown below.

### **You asked:**

**1. For the months of January 2013 to August 2013 inclusive: a) the number of council tenants who fell into rent arrears b) the total amount by which these tenants are in arrears. Please provide these figures for each month separately**

[See attached Excel spreadsheet - 2013 09 10 3874 Bailiffs and Court Costs.](#) Please note there are two tabs on this spreadsheet, Sheet2 relates to this question.

**2. The total number of council tenants who fell into rent arrears and how much money was owed in the financial years a) 2010/11 b) 2011/12 and c) 2012/13? Please break this information down by month.**

[See attached Excel spreadsheet - 2013 09 10 3874 Copy of Stats for Management - 4 individual tabs for dates requested.](#)

**3. How much has your council spent on rent collection agencies, e.g. bailiffs, in the financial years a) 2010/11 b) 2011/12 and 2012/13? Please break this information down by month.**

[See attached Excel spreadsheet - 2013 09 10 3874 Bailiffs and Court Costs.](#) Please note there are two tabs on this spreadsheet, Sheet1 relates to this question

**4. How many council tenants have applied for assistance with rent, including asking for emergency funds, and how much money was given by the council in the financial year a) 2010/11 b) 2011/12 and c) 2012/13? Please break this down by month.**

[Please advise what you mean by Emergency funding. Do you mean Discretionary Housing Payment? Please provide more details.](#)

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager**  
**Information and Support**  
**Leicester City Council**  
**FREEPOST (LE985/33)**  
**New Walk Centre**  
**LEICESTER LE1 6ZG**  
e-mail: [info.requests@leicester.gov.uk](mailto:info.requests@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office**  
**Wycliffe House**  
**Water Lane**  
**Wilmslow SK9 5AF**  
**Telephone: 01625 545 700**  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.

Enc. [2013 09 10 3874 Bailiffs and Court Costs - Attachment 1](#)  
[2013 09 10 3874 Copy of Stats for Management - Attachment 2](#)