

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

Under the Freedom of Information Act 2000 I seek information about contracts with the company Capita and its subsidiaries. I would be grateful if you could please provide me with the following information regarding contracts or frameworks with Capita:

1 a. The name of the subsidiary (if applicable)

1 b. Details of services rendered

1 c. The start date and duration (including details of potential extensions)

1 d. The annual value of the contract/framework

This includes service agreements, joint venture companies, shared services and annual tenders.

ANSWER: [Please find attached spreadsheet with the above information.](#)

Furthermore, I am also interested in any Business Processing Outsourcing contracts or frameworks you hold with suppliers other than Capita. This includes contracts for:

Customer management & business process management, finance, consultancy, HR, property development, back-office processing & business support, administration and IT & software.

I would therefore be grateful if you could also provide me with the following information for the services listed above supplied by companies other than Capita:

2 a. Name of supplier

2 b. Details of services rendered

2 c. The start date and duration (including details of potential extensions)

2 d. The annual value of the contract/framework

This also includes service agreements, joint venture companies, shared services and annual tenders.

[We do not have any business processing outsourcing contracts.](#)

The Council does not hold this information. Therefore this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: FOIA@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.

Enc 2013 09 23 Alchini 4013 Response Attachment