

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

I am interested in how the Residential and Nursing Care Homes Market for persons OVER 65 has changed YEAR ON YEAR in Leicester City since the Council gained unitary status.

I understand that Residential Care Homes are also called Care Homes (without nursing) and Nursing Homes are also called Care Home (with nursing). For clarification if I have requested information on Residential Care Homes below but they are recorded as Care Homes (without nursing) on your system then please provided the information you have on Care Homes (without nursing). If I have requested information on Nursing Homes below but they are recorded as Care Homes (with nursing) on your system then please provided the information you have on Care Homes (with nursing). Furthermore I would like the information requested in (1a, 1b, 1c, 1d) below to include both - Care Homes in the Independent Sector and those run by Leicester City Council.

(1a) Please could you provide the following details for ALL new Residential Care Homes (registered to provide care to persons over 65) that opened in Leicester City during the financial year 1997/1998: -

- Name of the newly registered Residential Care Home**
- Address of the Residential care Home**
- The maximum number of service user over 65, the newly registered Residential Care Home was registered to accommodate when it opened.**

(1b) Please could you provide the following details for ALL Residential Care Homes (registered to provide care to persons over 65) that closed (or de-registered) in Leicester City during the financial year 1997/1998: -

- Name of the Residential Care Home**
- Address of the Residential care Home**
- The maximum number of service user over 65, the Residential Care Home was registered to accommodate just before it closed.**

(1c) Please could you provide the following details for ALL Residential Care Homes (registered to provide care to persons over 65) in Leicester City that registered a change in the maximum number of service user over 65 the Residential Care Home could accommodate during the financial year 1997/1998: -

- Name of the Residential Care Home**
- Address of the Residential Care Home**
- Details of the change (increase/decrease) in the maximum number of service user over 65, the Residential Care Home was registered to accommodate.**

(1c Sample Answer)

- **Name: ABC Residential Care Home**
- **Address of ABC Residential Care Home:**
- **ABC Residential Care Home increased the maximum number of service users over 65 it was registered to accommodate by FIVE during the financial year 1997/1998 OR**
- **ABC Residential Care Home increased the maximum number of service user over 65 it was registered to accommodate from THIRTY FIVE to FORTY during the financial year 1997/1998**

(1d) Please could you provide me with the information on Residential Care Homes that I have requested in points (1a), (1b) and (1c) above for 1997/1998 for EACH financial year listed below:

1998/1999, 1999/2000, 2000/2001, 2001/2002, 2002/2003, 2003/2004, 2004/2005, 2005/2006, 2006/2007, 2007/2008, 2008/2009, 2009/2010, 2010/2011, 2011/2012, 2012/2013

(2a) Please could you provide the following details for all new Nursing Homes (registered to provide care to persons over 65) that opened in Leicester City during the financial year 1997/1998: -

- **Name of the newly registered Nursing Home**
- **Address of the Nursing Home**
- **The number maximum number of service user over 65, the newly registered Nursing Home was registered to accommodate.**

(2b) Please could you provide the following details for all Nursing Homes (registered to provide care to persons over 65) that closed (or de-registered) in Leicester City during the financial year 1997/1998: -

- **Name of the Nursing Home**
- **Address of the Nursing Home**
- **The maximum number of service user over 65, the Nursing Home was registered to accommodate.**

(2c) Please could you provide the following details for all Nursing Homes (registered to provide care to persons over 65) in Leicester City that registered a change in the maximum number of service user over 65, the Nursing Home could accommodate during the financial year 1997/1998: -

- **Name of the Nursing Home**
- **Address of the Nursing Home**
- **Details of the change (increase/decrease) in the maximum number of service user over 65, the Nursing Home was registered to accommodate.**

(2d) Please could you provide me with the information that I have requested on Nursing Homes in points (2a), (2b) and (2c) above for 1997/1998 for EACH financial year listed below: - 1998/1999, 1999/2000, 2000/2001, 2001/2002, 2002/2003, 2003/2004, 2004/2005, 2005/2006, 2006/2007, 2007/2008, 2008/2009, 2009/2010, 2010/2011, 2011/2012, 2012/2013

The information required to answer questions 1, a,b,c,d and 2, a,b,c,d is not held by Leicester City Council. Therefore, this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held.

(3) Please could you provide the Names of all the Residential Care Homes (registered to provide care for persons OVER 65) in Leicester City that Leicester City Council held a contract with in the financial year 1997/1998. Along with the name of each Residential Care Home could you please give the maximum number of service user over 65, each Residential Care Home was registered accommodate.

(4) Please could you provide the Names of all the Nursing Homes (registered to provide care for persons OVER 65) in Leicester City that Leicester City Council held a contract with in the financial year 1997/1998. Along with the name of each Nursing Home could you please give the maximum number of service user over 65, each Nursing Home was registered accommodate.

(5) Please could you provide the Names of all the Residential Care Homes (registered to provide care for persons over 65) in Leicester City that were run by Leicester City Council in the financial year 1997/1998. Along with the name of each Care Home could you please give the maximum number of service user over 65, each Residential Care Home was registered accommodate

(6) Please could you provide me with the information that I have requested above in points (3), (4) and (5) for 1997/1998 for EACH financial year listed below: - 1998/1999, 1999/2000, 2000/2001, 2001/2002, 2002/2003, 2003/2004, 2004/2005, 2005/2006, 2006/2007, 2007/2008, 2008/2009, 2009/2010, 2010/2011, 2011/2012, 2012/2013

Please find attached a list of the contracts that are currently in place from 2004 onwards with the contract commencement date. Information prior to 2004 is not held electronically, we may have had a contract with the providers listed prior to 2004 but that information, if held, would be in our Corporate Storage section. We estimate that it will take in excess of 25 hours to trawl through over 35 storage units to establish if the information is held and comply with your request.

Information regarding the number a home was registered to accommodate is held by the CQC (Care Quality Commission) and is not held by Leicester City Council. Therefore, this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held.

It is now apparent that the scope of your request is too wide. Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the appropriate limit, which for local government is set at £450. This represents the estimated cost of one

person spending more than 18 hours in determining whether the department holds the information, locating, retrieving and extracting the information.

This is therefore a Refusal Notice under section 17.1 of the Freedom of Information Act, because under the provisions of section 12.1 of the Act, the Council estimates that to comply with your request in its current form will exceed the appropriate limit.

You may wish to refine your request by narrowing its scope or being more specific about what information you particularly wish to obtain. Please provide specific dates or period of time relevant to the information required. We do have a duty to advise and assist you in refining your request under s16 of the Act.

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

Information Governance Manager

Information and Support

Leicester City Council

FREEPOST (LE985/33)

New Walk Centre

LEICESTER LE1 6ZG

e-mail: info-requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow SK9 5AF

Telephone: 01625 545 700

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.