

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

I need the following information from your council, do you have:

- **Master vendor/neutral vendor solutions**
- **PSLs (preferred supplier lists)**
- **SLAs (service level agreements)**

ANSWER:

- Master Vendor Solution
- No PSL in place directly with the Council
- A service level agreement is in place with our incumbent Master vendor provider.

In place for the purpose of supply teaching agencies/recruitment agencies that provide teaching and support staff.

I also need:

- **Names of the companies/agencies they have the agreements with and what dates these agreements came into force. Expiry dates (or are they on going). Dates/times when they are reviewed (when do they look at re-tendering).**

The Council currently has a contract with Adecco for all of its agency requirements. The contract expires on 18th October 2013. A procurement process has been undertaken and Reed Managed Services will start their contract on 19th October 2013.

However, schools engage directly with their own preferred supplier, so we do not know which suppliers are used by each of the schools, you would need to contact each school for this information. The link below will take you to a list of schools within the Authority. <http://www.leicester.gov.uk/your-council-services/education-lifelong-learning/about-schools/schools-directory/schools-directory/>

Leicester City Council does not hold the information requested. This letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, the information is not held.

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example

publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

Information Governance Manager

Information and Support

Leicester City Council

FREEPOST (LE985/33)

New Walk Centre

LEICESTER LE1 6ZG

e-mail: FOIA@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow SK9 5AF

Telephone: 01625 545 700

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.