**FOIA 4120 – Response**

**Question 1, 3, 5**

The number of people with substantial needs (under FACS criteria) who received council adult services in 2010/11, 2011/12, and 2012/13

**Answer**

Q1. **4,641**(58%) unique clients with substantial needs out of 8,064 clients received a service in the year 2010/11. Please note that out of the 8,064 clients who received a service in the year, 1012 (13%) have missing FACS data on our recording system.

Q3. **4,536** (58%) unique clients with substantial needs out of 7,755 clients received a service in the year 2011/12. Please note that out of the 7,755 clients who received a service in the year, 713 (9%) have missing FACS data on our recording system.

Q5. **5,045** (62%) unique clients with substantial needs out of 8,172 clients received a service in the year 2012/13. Please note that out of the 8,172 clients who received a service in the year, 604 (7%) have missing FACS data on our recording system.

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| --- | --- | --- | --- |
| **Primary Client Type – Substantial Needs** | **Number**  **2010/11** | **Number 2011/12** | **Number 2012/13** |
| Physical Disability | 2656 | 2595 | 3006 |
| Mental Health | 1234 | 1168 | 1255 |
| Learning Disability | 701 | 722 | 716 |
| Substance Misuse | 27 | 28 | 25 |
| Vulnerable People | 23 | 23 | 43 |
| **Total** | **4641** | **4536** | **5045** |

|  |  |  |  |
| --- | --- | --- | --- |
| **Primary Client Type and by**  **Services received – Substantial Needs** | **Number 2010/11** | **Number**  **2011/12** | **Number 2012/13** |
| **Physical Disability** | **2656\*** | **2595\*** | **3006\*** |
| * Day Care / Day Services | 419 | 372 | 363 |
| * Direct Payments | 269 | 323 | 435 |
| * Equipment | 531 | 360 | 458 |
| * Homecare | 1585 | 1574 | 1968 |
| * Meals | 518 | 304 | 233 |
| * Nursing care | 18 | 16 | 42 |
| * Professional Support | 34 | 27 | 14 |
| * Residential Care | 192 | 164 | 210 |
| * Short term residential not respite | 168 | 137 | 249 |
| * Other (e.g. shared lives, managed finances, advocacy, supported living etc.) | 25 | 25 | 29 |
| **Mental Health** | **1234\*** | **1168\*** | **1255\*** |
| * Day Care / Day Services | 292 | 236 | 209 |
| * Direct Payments | 72 | 111 | 184 |
| * Equipment | 107 | 65 | 151 |
| * Homecare | 448 | 426 | 425 |
| * Meals | 197 | 122 | 88 |
| * Nursing care | 14 | 24 | 37 |
| * Professional Support | 286 | 277 | 237 |
| * Residential Care | 327 | 300 | 305 |
| * Short term residential not respite | 60 | 56 | 103 |
| * Other (e.g. shared lives, managed finances, advocacy, supported living etc.) | 48 | 69 | 81 |
| **Learning Disability** | **701\*** | **722\*** | **716\*** |
| * Day Care / Day Services | 256 | 248 | 153 |
| * Direct Payments | 122 | 161 | 183 |
| * Equipment | 25 | 25 | 20 |
| * Homecare | 93 | 97 | 83 |
| * Meals | 5 | 8 | 2 |
| * Nursing care | 5 | 4 | 4 |
| * Professional Support | 82 | 75 | 35 |
| * Residential Care | 226 | 217 | 212 |
| * Short term residential not respite | 20 | 19 | 15 |
| * Other (e.g. shared lives, managed finances, advocacy, supported living etc.) | 200 | 238 | 264 |
| **Substance Misuse** | **27\*** | **28\*** | **25\*** |
| * Day Care / Day Services | 1 | 1 | 1 |
| * Direct Payments | 0 | 0 | 0 |
| * Equipment | 0 | 0 | 1 |
| * Homecare | 8 | 11 | 11 |
| * Meals | 6 | 4 | 3 |
| * Nursing care | 0 | 0 | 1 |
| * Professional Support | 2 | 3 | 3 |
| * Residential Care | 9 | 7 | 8 |
| * Short term residential not respite | 8 | 10 | 6 |
| * Other (e.g. shared lives, managed finances, advocacy, supported living etc.) | 1 | 1 | 0 |
| **Vulnerable People** | **23\*** | **23\*** | **43\*** |
| * Day Care / Day Services | 6 | 6 | 6 |
| * Direct Payments | 2 | 3 | 9 |
| * Equipment | 0 | 1 | 4 |
| * Homecare | 13 | 11 | 17 |
| * Meals | 4 | 1 | 4 |
| * Nursing care | 0 | 0 | 0 |
| * Professional Support | 2 | 2 | 4 |
| * Residential Care | 0 | 0 | 2 |
| * Short term residential not respite | 2 | 1 | 9 |
| * Other (e.g. shared lives, managed finances, advocacy, supported living etc.) | 1 | 1 | 2 |
| **Total unique clients with substantial needs** | **4641** | **4536** | **5045** |

**Please Note**

* \* Please note that this total refers to unique clients. The numbers of those receiving services under each primary type group will not add up to this total because duplicate clients will be included. The reason for this is that a person can receive more than one service in the period. E.g. A person with physical disability with substantial needs receives homecare and day care / day services. This client will be included under physical disability primary client type and will then be included in homecare service and also in day care / day services.

**Question 2, 4, 6**

The number of people with critical needs (under FACS criteria) who received council adult services in 2010/11, 2011/12, 2012/13

**Answer**

Q2. **2,112** (26%) unique clients with critical needs out of 8,064 clients received a service in the year 2010/11. Please note that out of the 8,064 clients who received a service in the year, 1012 (13%) have missing FACS data on our recording system.

Q4. **2,172** (28%) unique clients with critical needs out of 7,755 clients received a service in the year 2011/12. Please note that out of the 7,755 clients who received a service in the year, 713 (9%) have missing FACS data on our recording system.

Q6. **2,026** (25%) unique clients with critical needs out of 8,172 clients received a service in the year 2012/13. Please note that out of the 8,172 clients who received a service in the year, 604 (7%) have missing FACS data on our recording system.

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| --- | --- | --- | --- |
| **Primary Client Type – Critical Needs** | **Number**  **2010/11** | **Number 2011/12** | **Number 2012/13** |
| Physical Disability | 1038 | 1095 | 1003 |
| Mental Health | 820 | 807 | 749 |
| Learning Disability | 237 | 257 | 262 |
| Substance Misuse | 11 | 5 | 5 |
| Vulnerable People | 6 | 8 | 7 |
| **Total** | **2112** | **2172** | **2026** |

|  |  |  |  |
| --- | --- | --- | --- |
| **Primary Client Type and by**  **Services received – Critical Needs** | **Number**  **2010/11** | **Number 2011/12** | **Number 2012/13** |
| **Physical Disability** | **1038\*** | **1095\*** | **1003\*** |
| * Day Care / Day Services | 135 | 119 | 110 |
| * Direct Payments | 132 | 184 | 235 |
| * Equipment | 223 | 93 | 134 |
| * Homecare | 627 | 698 | 556 |
| * Meals | 152 | 115 | 62 |
| * Nursing care | 63 | 76 | 83 |
| * Professional Support | 16 | 15 | 6 |
| * Residential Care | 183 | 180 | 196 |
| * Short term residential not respite | 84 | 152 | 126 |
| * Other (e.g. shared lives, managed finances, advocacy, supported living etc.) | 24 | 36 | 38 |
| **Mental Health** | **820\*** | **807\*** | **749\*** |
| * Day Care / Day Services | 146 | 129 | 111 |
| * Direct Payments | 31 | 57 | 76 |
| * Equipment | 90 | 72 | 58 |
| * Homecare | 298 | 293 | 241 |
| * Meals | 110 | 68 | 31 |
| * Nursing care | 107 | 96 | 99 |
| * Professional Support | 67 | 70 | 54 |
| * Residential Care | 357 | 340 | 321 |
| * Short term residential not respite | 66 | 89 | 64 |
| * Other (e.g. shared lives, managed finances, advocacy, supported living etc.) | 38 | 58 | 62 |
| **Learning Disability** | **237\*** | **257\*** | **262\*** |
| * Day Care / Day Services | 110 | 109 | 72 |
| * Direct Payments | 44 | 66 | 78 |
| * Equipment | 14 | 12 | 23 |
| * Homecare | 64 | 58 | 46 |
| * Meals | 4 | 1 | 1 |
| * Nursing care | 6 | 6 | 6 |
| * Professional Support | 8 | 9 | 2 |
| * Residential Care | 69 | 70 | 72 |
| * Short term residential not respite | 6 | 3 | 8 |
| * Other (e.g. shared lives, managed finances, advocacy, supported living etc.) | 68 | 83 | 99 |
| **Substance Misuse** | **11\*** | **5\*** | **5\*** |
| * Day Care / Day Services | 0 | 0 | 0 |
| * Direct Payments | 0 | 0 | 0 |
| * Equipment | 1 | 0 | 0 |
| * Homecare | 3 | 2 | 2 |
| * Meals | 1 | 0 | 0 |
| * Nursing care | 0 | 0 | 0 |
| * Professional Support | 0 | 0 | 0 |
| * Residential Care | 1 | 1 | 1 |
| * Short term residential not respite | 6 | 1 | 1 |
| * Other (e.g. shared lives, managed finances, advocacy, supported living etc.) | 1 | 1 | 1 |
| **Vulnerable People** | **6\*** | **8\*** | **7\*** |
| * Day Care / Day Services | 0 | 2 | 2 |
| * Direct Payments | 0 | 1 | 0 |
| * Equipment | 0 | 1 | 0 |
| * Homecare | 2 | 5 | 3 |
| * Meals | 0 | 1 | 0 |
| * Nursing care | 0 | 0 | 0 |
| * Professional Support | 0 | 0 | 0 |
| * Residential Care | 2 | 1 | 3 |
| * Short term residential not respite | 1 | 4 | 2 |
| * Other (e.g. shared lives, managed finances, advocacy, supported living etc.) | 1 | 1 | 1 |
| **Total unique clients with critical needs** | **2112** | **2172** | **2026** |

**Please Note**

* \* Please note that this total refers to unique clients. The numbers of those receiving services under each primary type group will not add up to this total because duplicate clients will be included. The reason for this is that a person can receive more than one service in the period. E.g. A person with critical needs of physical disability receives homecare and day care / day services in the year. This person will be included under physical disability primary client type and then be included in homecare services and day care / day services.