

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

I would appreciate it if you could let me have the following information under the Freedom of Information Act:

1. Do you require the use of wheelie bins for all or part of the household waste that you are responsible for collecting?

ANSWER

Yes

If the answer to the above is yes, please could you also answer the following questions:

2. Do you supply the bins to householders free of charge (including any mandatory delivery charge), or do you require householders to pay for them (either from yourselves or from a third party supplier)?

Free of charge. No charge applied.

3. If you require householders to pay for them, how much do you charge for a bin (including any mandatory delivery charge)?

N/A

4. How many different bins and/or other containers are households required to use (eg, in order to separate recyclable from non-recyclable material)?

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5. If more than one, how are these colour-coded or otherwise visually differentiated?

Grey wheeled bin for residual waste, orange bag for recycling.

6. What is the standard size of bin that you supply (or require householders to purchase) for non-recyclable waste?

140l

7. What is the largest size bin that that you supply (or require householders to purchase) for non-recyclable waste?

360l

8. If the answers to (6) and (7) are different, do you require householders to justify the use of a larger bin before agreeing either to supply a bin or collect waste from it?

Yes

9. If so, what are the criteria on which you would agree to supply (or permit the use of) a larger bin?

140l for households with up to 4 people, 240l bin for 5 people and over, 360l bin for 9 people and over. There may be other extenuating circumstances why a larger bin is required.

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If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager
Information and Customer Access
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG**

e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700**

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.