

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

Please could you send me the following data, relating to Adult Domiciliary Care in your Local Authority:

The number of Providers on your Preferred/Approved Provider List, with whom you contract.

Response: **Providers with spot/block contracts up until 13th October 2013**

<u>Providers Provider</u>	<u>Type of Contract</u>	<u>Average Weekly Hours Per</u>
Always There HC	Spot (No guarantee of hours)	Average 600+ hour per week
Amicare	Spot (As above)	Average 1200 hour+ per week
Care UK	Block (min 800 hours p/w)	Average 1300+ hours per week
Carewatch	Block (As above)	Average 2000+ hour per week
Housing 21	Spot (No guarantee)	Average 1100+ hour per week
Direct Health	Block (min 800 hours p/w)	Average 1300+ hour per week
Domiciliary Care Services	Block (min 800 hours p/w)	Average 1800+ hour per week
Help At Home	Block (min 800 hour p/w)	Average 1200+ hour per week
Westminster Home Care	Block (min 800 hour p/w)	Average 1800+ hour per week
New Horizon – ABI Specialist	Spot (No guarantee)	Average 600+ hour per week

The number / share of hours assigned to each Provider over the past 12 months

Please see Response to Question 1 above – average number of hours per week

The hourly price charged by each Provider (in standard working hours)

The average hourly price per hour of all providers is £12.28

The estimated percentage split between block / framework / spot contracts and the likely trend (e.g. away from one type towards another?)

Block: 60%, Spot: 40%

Currently we have only framework contracts (15 Main Providers) for the provision of domiciliary support service without any guarantee of weekly hour volume. The framework arrangements commenced on 14th October and the above spot and block contracts all came to end on 13th October 2013.

Are you planning (or have you considered) an integrated IT system for performance and activity monitoring of all providers?

We use Electronic Care Monitoring (ECM) and each provider is required to source their own ECM system/provider. The authority only provides a specification in order to receive the required compliance reports.

If so, could you name the IT consultancy (and electronic monitoring system) you use, or are planning to use.

Not applicable

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If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG**
e-mail: info-requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such

request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow SK9 5AF

Telephone: 01625 545 700

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.