

## **FREEDOM OF INFORMATION ACT 2000**

Your request for information has now been considered and the Council's response to your questions is shown below.

**You asked:**

**I am writing to seek information about which Social Care IT system you currently use for Adults and/or Children's Services.**

**This request is being made as part of soft market testing for Social Care IT systems.**

**Please could you provide the following information:**

- 1. Which supplier do you use for your Adult Social Care case management system?**

Liquidlogic's Protocol (will go live April 2014)

- 2. If this replaced an existing system, who was your previous supplier?**

OLM – Care First

- 3. Which supplier do you use for your Children's Social Care/ICS case management system?**

Liquidlogic's Protocol (will go live April 2014)

- 4. If this replaced an existing system, who was your previous supplier?**

OLM – Care First

- 5. Is the same database used for storing data for both Adult's and Children's in one instance?**

Yes

- 6. Do you currently or are there plans to integrate or share data with the NHS? If so, how is this done?**

We are exploring how we might share key data sets with the NHS. Arrangements will be subject to the creation of specific information sharing agreements.

- 7. If you would be happy for us to discuss this in the future with you, please supply relevant contact details.**

The Social Care system is contracted until 2021. When we approach the market it will be advertised as are all our opportunities.

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager**

**Information and Support**

**Leicester City Council**

**FREEPOST (LE985/33)**

**New Walk Centre**

**LEICESTER LE1 6ZG**

e-mail: [FOIA@leicester.gov.uk](mailto:FOIA@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office**

**Wycliffe House**

**Water Lane**

**Wilmslow SK9 5AF**

**Telephone: 01625 545 700**

[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.