

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

1. How many complaints have been refused to be investigated in the past five years 1st November 2008 - 7th November 2013 as the complainant does not fit the complaints procedure within legislation as contained in The Childrens Act 1989 and the Adoption Act 2002. Sections 26 (3) and section 24 D of the Children's Act and section 3 (1) of the adoption and children's Act.

Answer: 15

2. How many complains have been investigated from 1st November 2008 and 7th November 2013 where the complainant has been judged to meet the definition of legislation with the Children Act 1989 Section 26(3)e states "such other person as the authority considers has a sufficient interest in the child's welfare to warrant his representations being considered by them."

Answer: 5

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If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG**

e-mail: info-requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow SK9 5AF

Telephone: 01625 545 700

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.