

Extract from:

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Private & Confidential  
Home Care Inquiry Follow-Up Survey

J5178  
Online

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**C13 What weighting between cost and quality did you use in your last home care tendering exercise?**

PLEASE WRITE IN YOUR ANSWERS BELOW

% allocated to cost factors	20%
% allocated to quality factors	80%
% allocated to other factors	0
Don't know	X
Other (PLEASE SPECIFY)	X

DP NOTE: ANSWERS SHOULD NOT EXCEED 100%

**C14 Do you anticipate using different weightings between cost and quality for your next home care tendering exercise?**

Yes	1	✓
No	2	
Don't know	3	

IF PLAN TO CHANGE WEIGHTINGS (C14/1)

**C15 What weighting between cost and quality do you plan to use in your next home care tendering exercise?**

PLEASE WRITE IN YOUR ANSWERS BELOW

% allocated to cost factors	20%
% allocated to quality factors	80%
% allocated to other factors	0
Don't know	X

DP NOTE: ANSWERS SHOULD NOT EXCEED 100%

IF PLAN TO CHANGE WEIGHTINGS (C14/1)

- C16 **Please explain what factors have led you to change the weightings you use in commissioning home care.**

PLEASE SELECT ALL OPTIONS THAT APPLY

Changed awareness of human rights issues	1	
Changes in financial or staffing resources available	2	
Other factors (Please specify)	3	
Don't know	X	

ASK ALL

- C17 **In your most recent tendering exercise for home care services did you set a maximum price that could be submitted?**

Yes (Please specify maximum price)	1	£12.75
No	2	
Don't know	3	

ASK ALL

- C18 **In your most recent tendering exercise for home care services did you set a minimum price that could be submitted?**

Yes (Please specify minimum price)	1	£11.75
No	2	
Don't know	3	

ASK ALL

- C19a **What is the lowest hourly rate that your authority pays for week-day home care delivered during the day?**

PLEASE WRITE IN YOUR ANSWER BELOW

Lowest hourly rate in £	£12.18
Don't know	X

ASK ALL

C19 **Since November 2011 has your authority requested or required homecare providers to reduce the cost of care they provide?**

PLEASE SELECT ONE OPTION

Yes – requested reduction	1	✓
Yes – required reduction	2	
No - but we plan to request a reduction in the next 12 months	3	
No - but we plan to require a reduction in the next 12 months	4	
No – we did not request or require a change in rates	5	
No - we increased rates	6	
Don't know	X	

C26 **Do the current home care contracts between your Local Authority and service providers explicitly require external providers to pay care workers an hourly rate for all working time in line with the requirements of National Minimum Wage legislation, including the time required to travel between visits?**

<b>Yes</b> – started doing this since November 2011	1	
<b>Yes</b> – did this prior to November 2011	2	✓
No	3	
Don't know	4	

IF NOT (C26=3,4)

C27 **Do your current home care contracts make provision for payment of any of the following?**

PLEASE SELECT ONE OPTION IN EACH ROW

	<b>Yes</b> – started doing this since November 2011	<b>Yes</b> – did this prior to November 2011	No	Don't know
Current external care providers are paid an enhanced rate for visits that are shorter than one hour	1	2	3✓	4
In addition to payment for the time care workers spend in a service users home, an additional payment to current external care providers is made to cover for a care workers travel time between visits in line with the requirements of National	1	2	3✓	4

Minimum Wage legislation.				
Current external care providers receive an enhanced rate to for visits which include dense urban or rural travel	1	2	3✓	4
Current external care providers are paid a rate which ensures care workers are reimbursed for their costs of travel between visits.	1	2	3✓	4

ASK ALL

C28 **Will your authority's future home care contracting procedures require potential providers to do any of the following as part of the tendering process?**

**As a note: the 'Living wage' is defined as £8.30 per hour in London and £7.20 elsewhere.**

PLEASE SELECT ONE OPTION IN EACH ROW

	Yes	No	Don't know
State explicitly that they will pay their care staff at least the NMW including travel time between visits	1✓	2	3
Break down their costs of provision to indicate how the quoted price will include compliance with the NMW for care staff	1✓	2	3
Ensure care staff employed by potential external providers are paid a minimum of the 'living wage'?	1	2✓	3
Other ways in which potential external providers can be required to pay [please specify]	1	2✓	3

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