

## **Freedom of Information Act 2000 – cloud services**

Your request for information has now been considered and the Council's response to your questions is shown below.

### **You asked:**

#### **1. Does the Council use Cloud computing services?**

[Yes for some specific minor applications and supporting services that are cloud based](#)

#### **2. If so, which Cloud computing service and provider are being used?**

[This varies dependent upon application/service.](#)

#### **3. If known, in which country is the Cloud computing service's servers located?**

#### **4. What measures are taken to ensure that content stored on the Cloud is compliant with the Data Protection Act?**

#### **5. Did the Council request specific terms and conditions?**

#### **6. Does the Cloud computing service that is being used comply with the EU's standard contractual terms?**

[Please see attached spreadsheet with the above information.](#)

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Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager  
Information and Support  
Leicester City Council  
FREEPOST (LE985/33)  
New Walk Centre**

**LEICESTER LE1 6ZG**

e-mail: [info.requests@leicester.gov.uk](mailto:info.requests@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office**

**Wycliffe House**

**Water Lane**

**Wilmslow SK9 5AF**

**Telephone: 01625 545 700**

[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.