FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

Under the Freedom of Information Act 2000, I request you to provide me with the following information.

- **The number of bus routes operating in each of the following financial years: a) 2009/10 b) 2010/11 c) 2011/12 d) 2012/13**
- **Of those, the number of services operating per week on each of the routes in each of the following financial years: a) 2009/10 b) 2010/11 c) 2011/12 d) 2012/13**
- **The amount of subsidy provided to bus operators in your area in each of the following financial years: a) 2009/10 b) 2010/11 c) 2011/12 d) 2012/13**

ANSWER

Most bus services (and routes) are run by commercial operators and Leicester City Council does not keep records of the services they run. There is no central record kept by any organisation of the number of bus services operated or the number of bus journeys per week on each service in Leicester or Leicestershire. Bus operators change timetables from time to time to reflect their commercial requirements.

Therefore this part of the letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

The Council does not subsidise commercial bus services.

The Council does contract a small number of supported bus services to reach areas where commercial service do not operate. In the years requested the costs of supported services were:

2012/13	2011/12	2010/11	2009/10
£704,653	£909,873	£1,017,077	£1,006,762

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If you are dissatisfied with the handling of your request please write to:
Information Governance Manager
Information and Customer Access
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: info.requests@leicester.gov.uk
Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.