

**Freedom of Information Act 2000 / Environmental Information Regulator  
Landscaping Scheme to area enclosed by [REDACTED]**



**Leicester  
City Council**

Your request for information has now been considered and the Council's response to your questions is shown below.

**You asked:**

**As per your questions in the attached document 'Landscaping for Amenity Area Between [REDACTED] -  
TIMELINE of KEY EVENTS'**

**Answer:**

Please see the attached [TIMELINE OF KEY EVENTS](#) with answers against each of your question number.

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager  
Information and Support  
Leicester City Council  
FREEPOST (LE985/33)  
New Walk Centre  
LEICESTER LE1 6ZG  
e-mail: [info.requests@leicester.gov.uk](mailto:info.requests@leicester.gov.uk)**

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow SK9 5AF  
Telephone: 01625 545 700  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)**

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are

therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.

Enclosures:

Timeline of Key Events

Housing Management Anti Social Behaviour Service Standards

Housing Management Communication Service Standards

Housing Management Customer Focus Service Standards

Housing Management Empty Properties and Allocating Service Standards

Housing Management Environmental Management Service Standards

Housing Management Tenant & Resident Involvement Service Standards

Housing Management Rent Payments Service Standards

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