

ENVIRONMENTAL INFORMATION REGULATIONS

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

Could Mr Soulsby please explain to me, as a rates payer, how the dustmen get paid for bank holidays, which is quite right, but then also get paid DOUBLE the following week because they have to collect two weeks refuse. They are being paid three times to do the job. I know this for a fact as a dustman told me. I'm sure the rest of Leicester's rate payers would also like to know where their money is being spent

ANSWER

The City Council contracts with Biffa Waste Services for the provision of the collection services spread over 4 days, Tuesday to Friday.

Leicester City Council does not hold the individual pay rates for Biffa employees.

The specific pay arrangements for bank holiday working are the responsibility of Biffa and not the Council.

We have contacted Biffa and they advise that where a collection is missed through a bank holiday, they follow the statutory requirement to pay their employees. Work that is missed on the scheduled day is collected the following week as additional side waste or the missed collection is scheduled for a Monday. Biffa advise that if the additional work is on a Monday this is effectively paid as overtime and where there is additional side refuse on the following week's scheduled day an allowance of an additional 75% is provided to reflect the longer working day and additional work.

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If you are dissatisfied with the handling of your request please write to:

Information Governance Manager
Information and Customer Access
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG

e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.