

## Freedom of Information Act 2000 – council tax collection

Your request for information has now been considered and the Council's response to your questions is shown below.

**You asked:**

**I would like to request the following data relating to council tax collection in your area for the first two quarters of both 2012/13 and 2013/14:**

**1. The number of households in arrears with their council tax payments;**

We are not quite sure what you mean by in arrears so we have assumed you mean those households who have received a 1<sup>st</sup> reminder in the periods requested. Please note that although these households received a reminder, it does not mean that they are still in arrears as they could have brought their instalments up to date again. The following numbers are for all households including those in receipt of Council Tax Benefit (CTB) during 2012/13 or Council Tax Reduction (CTR) during 2013/14:

Period	Number of 1 <sup>st</sup> reminders sent
1/4/12 – 30/6/12	13,433
1/7/12 – 30/9/12	6,656
1/4/13 – 30/6/13	25,855
1/7/13 – 30/9/13	10,087

**2. The number of households in arrears with their council tax payments who are also in receipt of council tax support (sometimes referred to as council tax reduction, formally known as council tax benefit);**

Again as stated above, we have assumed you mean those households who have received a 1<sup>st</sup> reminder in the periods requested. Please note that although these households received a reminder, it does not mean that they are still in arrears as they could have brought their instalments up to date again.

The following numbers are only for those households in receipt of CTR where they were previously in receipt of maximum CTB during 2012/13. Those households who are in receipt of CTR where they were previously on non-maximum CTB during 2012/13 are not available and neither are any of the figures for 2012/13 for CTB cases, therefore this part of the letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

Period	Number of 1 <sup>st</sup> reminders sent
1/4/13 – 30/6/13	8,956
1/7/13 – 30/9/13	1,526

**3. The council tax collection rate;**

Period	Council Tax Collection rate
1/4/12 – 30/6/12	27.5%

1/7/12 – 30/9/12	26.7%
1/4/12 – 30/9/12	54.3%
1/4/13 – 30/6/13	27.2%
1/7/13 – 30/9/13	26.2%
1/4/13 – 30/9/13	53.4%

**4. The number of times bailiffs have been referred to households in your area on account of non-payment of council tax.**

Period	Number referred to bailiffs
1/4/12 – 30/6/12	2,707
1/7/12 – 30/9/12	2,191
1/4/13 – 30/6/13	2,599
1/7/13 – 30/9/13	2,935

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Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager**  
**Information and Support**  
**Leicester City Council**  
**FREEPOST (LE985/33)**  
**New Walk Centre**  
**LEICESTER LE1 6ZG**  
e-mail: [info.requests@leicester.gov.uk](mailto:info.requests@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office**

**Wycliffe House**

**Water Lane**

**Wilmslow SK9 5AF**

**Telephone: 01625 545 700**

[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.