

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

- 1. How much has your council paid out to motorists whose vehicles have been damaged by bin lorries in the past five years?**
- 2. I am aware refuse wagons emptying bins across the borough have collided with or bumped into cars belonging to members of the public, causing damage.**
- 3. Owners of the damaged vehicles have taken legal action against local authorities, which have then paid such members of the public compensation.**
- 4. Please understand that I am specifically requesting the information that covers all types of compensation awarded to members of the public as a result of vehicles being damaged by bin lorries. This includes: property damage, injury, hire charges, solicitor fees, medical fees, expert fees and any other form of compensation not specified.**
- 5. I would like this information broken down by year since 2008 and amount of compensation IN TOTAL and then broken down by type eg: 2009: compensation £120,000 solicitor fees £20,000.**

ANSWER:

The waste collection service for Leicester City Council was outsourced to a private company, Biffa. The start of this contract pre-dates 2008. We therefore have no claims made against this council for such type of incident for the period stated.

You will need to contact Biffa direct for this information. They can be contacted on Tel: 0116 2367111.

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the

information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

Information Governance Manager

Information and Support

Leicester City Council

FREEPOST (LE985/33)

New Walk Centre

LEICESTER LE1 6ZG

e-mail: FOIA@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow SK9 5AF

Telephone: 01625 545 700

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.