

## FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

**You asked:**

**Please could you provide me with the following information:**

ANSWER

Please note, Leicester City Council does not have a register of these. The responses are limited mainly to those houses which are recorded as shared, which may be student houses and are licenced with Leicester City Council and those properties which were accredited with the Universities.

**1. How many houses registered as student houses have been reported to the environmental health section of the council in the last 10 years? Please could you break the statistics down into the number per year?**

Financial year 03/04 (9), 04/05 (14), 05/06 (14), 06/07 (25), 07/08 (17), 08/09 (16), 09/10 (23), 10/11 (30), 11/12 (14), 12/13 (20)

**2. What was the general nature of each complaint? (If over 50 complaints per year please just break it down into how many per type of complaint). Please make it clear which year each of the complaints were made.**

03/04 general disrepair (9);  
04/05 general disrepair (12), overcrowding (1), damp (1);  
05/06 general disrepair (12), gas safety/boiler problem (2);  
06/07 general disrepair (19), overcrowding (2), gas safety/boiler problem (2), damp (2);  
07/08 general disrepair (15), overcrowding (2), general disrepair (16);  
09/10 general disrepair (21), overcrowding (1), damp (1);  
10/11 general disrepair (24), gas safety/boiler problem (3), damp (3);  
11/12 general disrepair (9), gas safety/boiler problem (1), damp (3);  
12/13 general disrepair (16), gas safety/boiler problem (1), damp (3).

**3. How many landlords have been taken to court as a result of the complaint over the last 10 years? Please could you break down these statistics into the number per year?**

Nil

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the

Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager**  
**Information and Customer Access**  
**Leicester City Council**  
**FREEPOST (LE985/33)**  
**New Walk Centre**  
**LEICESTER LE1 6ZG**

e-mail: [info.requests@leicester.gov.uk](mailto:info.requests@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office**  
**Wycliffe House**  
**Water Lane**  
**Wilmslow SK9 5AF**  
**Telephone: 01625 545 700**

[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.